



# Service Bulletin

## TECHNICAL

**Subject:** Collision/Detection System Inoperative

**Attention:** This Bulletin also applies to any of the above models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS, SRX, XTS	2013	2014			All	All
Cadillac	ATS Coupe, CTS Sedan (VIN A)	2014	2014			All	All
Cadillac	Escalade Models, SRX	2015	2015			All	All

<b>Condition</b>	Some customers may comment that the collision/detection system has suddenly stopped working and the green vehicle ahead alert indicator in the driver information center has stop illuminating. Also, the customer may notice that the "alert type" and "auto collision preparation" selections in the customizing vehicle features are not available within the audio system.
<b>Cause</b>	During normal vehicle shut down, the vehicle may lose memory of these safety features listed above.
<b>Additional Options</b>	Equipped with Active Safety System (RPO UGN)

### Correction

If these symptoms above are present, an updated software calibration has been released to address these symptoms.

### Service Procedure

Update the Active Safety Control Module using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to Active Safe Module Programming and Setup in SI.

**Important:** Verify the battery voltage is more than 12 volts but less than 16 volts before proceeding with reprogramming. The battery must be fully charged **BEFORE** reprogramming.

**Important:** During reprogramming, the battery voltage must be maintained within the proper range of 12-15.5 volts. **CONNECT** the approved Midtronics® PSC 550 Battery Maintainer (SPS Programming Support Tool (EL-49642) to the vehicle or the GR8 (EL50313) in the power supply mode.

### Warranty Information

Labor Operation	Description	Labor Time
2810435	Active Safety Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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