



# Service Bulletin

## TECHNICAL

**Subject:** Intermittent Loss of Chime from Speaker

**Attention:** This Bulletin also applies to any of the models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac, Chevrolet, GMC	GM Passenger Cars and Trucks	2014	2016			All	All

<b>Condition</b>	Some customers or technicians may notice that there is a loss of chime, or click clack sound coming from the chime speaker.
<b>Cause</b>	It has been determined that the chime speaker connectors have spread terminals that cause loss of continuity.
<b>Options</b>	Equipped with RPOs UQ3, UQA, UQG, UQH, UQS only.

### Correction

Install new wiring pigtail leads with terminals.

### Service Procedure:

- Install wiring pigtail leads with terminals part number **13575580** for the following vehicles: Cadillac ATS, CTS, ELR, XTS, Escalade; Chevrolet Corvette, Colorado, Silverado; GMC Canyon, Sierra, Yukon Denali XL.
- Install connector pigtail part number **13505908** for the Chevrolet Impala.

Refer to *Front Side Door Trim Replacement* and *Wiring Repairs* in SI.

### Warranty Information

Labor Operation	Description	Labor Time
5480208*	Remove Door Trim Panels, Replace Chime Speaker Pigtail Connectors	1.0 hr

\*This is a unique Labor Operation for Bulletin use only.

<b>Version</b>	1
<b>Modified</b>	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION