



Service Bulletin

PRELIMINARY INFORMATION

Subject: Road Debris (Mud) on Rocker Panel at Front Door Area

Models: 2010-2015 GMC Terrain

Attention: This PI also applies to any of the models that may be Export vehicles.

This PI has been revised to add the 2014-2015 Model Year. Please discard PI0716A.

Condition/Concern



Some customers may comment that road debris (mud) is traveling up between the front doors and the rocker panels.

This condition may be caused by debris working around the front of the door seal.

Recommendation/Instructions

Note: Whenever you drill into a metal surface, the corrosion resistance of that panel is compromised. Treat the drilled holes with GM Super Lube® to prevent corrosion.

The installation of GM accessory splash guards will direct the debris away from the door seal and prevent mud from working into the rocker panel area.

Splash guards are available as P/N 19170501 for front splash guards only, or P/N 19170503 for all four splash guards.

Parts Information

Part Number	Description
19170501	GUARD PKG, F/FDR MUD
19170503	GUARD PKG, FRT MUD & RR MUD

12371287
(in Canada, use 10953437)

GM Vehicle Care Super Lube® with PTFE

Warranty Information

Please advise the customer that the installation and cost of this repair will not be covered under the vehicle's warranty.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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