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|  | GROUP BOD | MODEL 2017MY Sedona (YP) |
| | NUMBER 163 | DATE December 2016 |
| TECHNICAL SERVICE BULLETIN | | |
| SUBJECT: SERVICE ACTION: FRONT DOOR GLASS RUN CHANNEL INSPECTION (SA263) | | |

This bulletin provides information about some Sedona (YP) vehicles, produced from June 10, 2016 through October 16, 2016 which may experience unusual noise from the front door window/door frame during operation. Please refer to embedded video file for unusual noise familiarization. To correct this concern, follow the procedure outlined in this bulletin to inspect, and if necessary, reassemble the left and right side front door glass run channels.



★ NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA263.

File Under: <BODY>

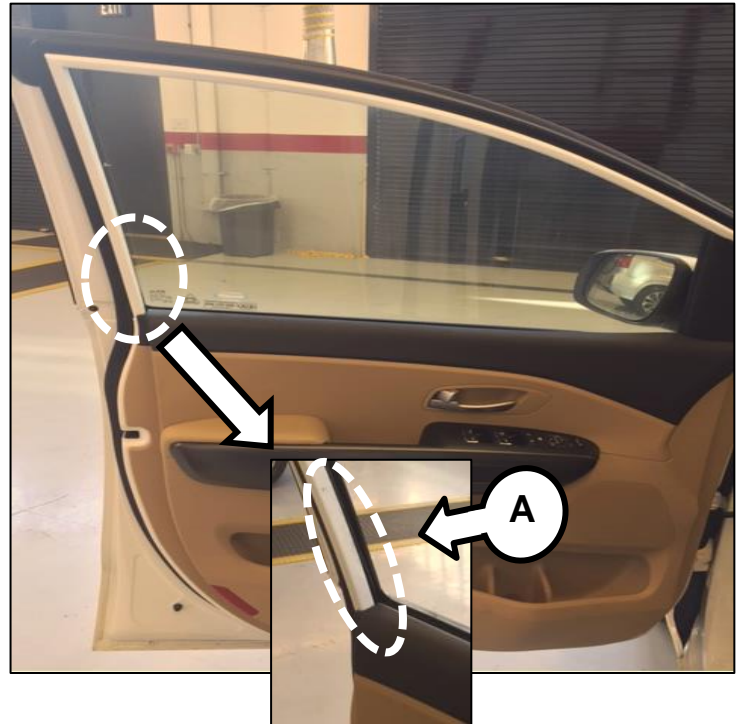
Circulate To: ☒ General Manager ☒ Service Manager ☒ Parts Manager
☒ Service Advisors ☒ Technicians ☒ Body Shop Manager ☐ Fleet Repair

SUBJECT:

**SERVICE ACTION: FRONT DOOR GLASS
RUN CHANNEL INSPECTION (SA 263)**

Inspection Procedure:

1. With both right and left front windows closed, use a spray bottle to spray water onto the outside lower rear of window / window frame area (A).



2. Actuate both front windows up and down 5 times. Listen for an unusual noise to occur.

To hear an example of the unusual noise, click [here](#).

- If an unusual noise is present, proceed to service procedure.
- If no unusual noise is present, no further action is required.



SUBJECT:**SERVICE ACTION: FRONT DOOR GLASS
RUN CHANNEL INSPECTION (SA 263)****Service Procedure:**

1. Lower the window to its lowest position.

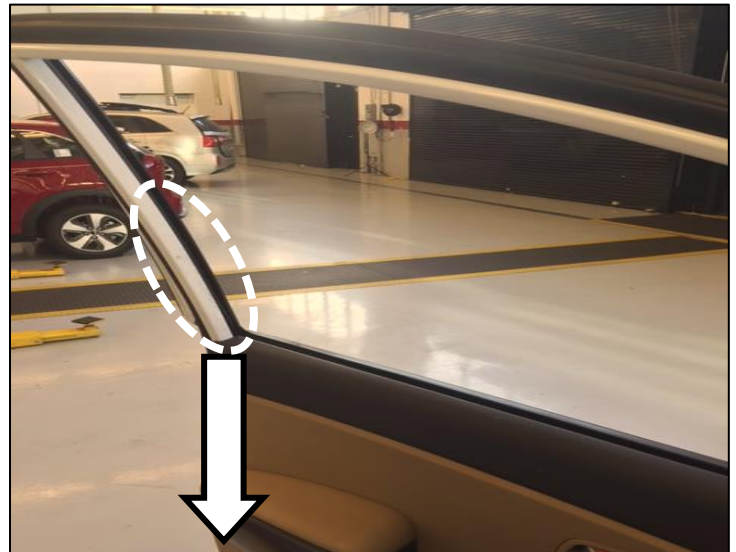


2. Remove the lower section of run channel from the door frame by pinching the outer lip towards the middle, and pulling straight out.

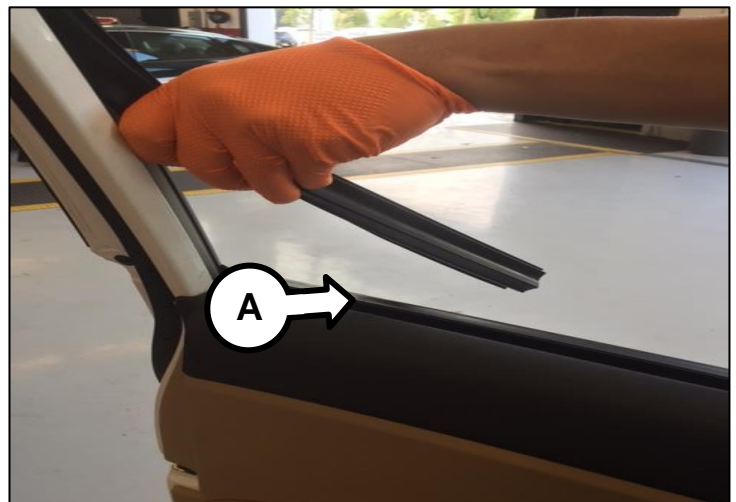
Once it is out of the frame channel, pull upwards to remove the lower end (A) of the channel from the door frame

**CAUTION**

Do not remove the upper part of the run channel.

**CAUTION**

Do not use any pliers, or other tools that may damage run channel

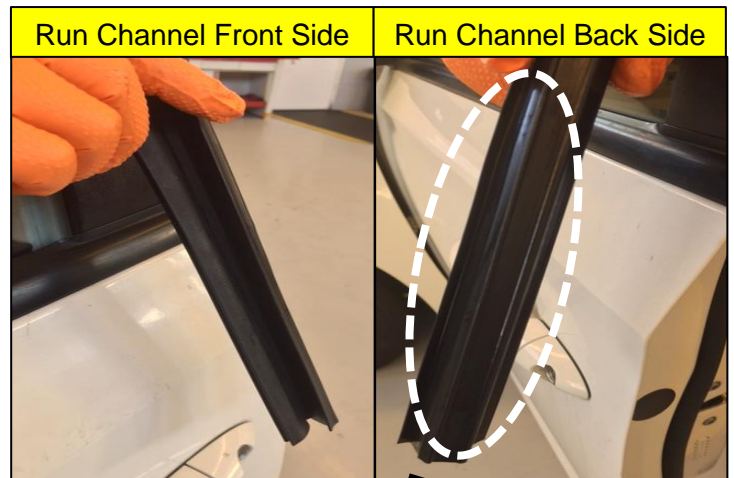


SUBJECT:**SERVICE ACTION: FRONT DOOR GLASS
RUN CHANNEL INSPECTION (SA 263)**

3. Raise the window approximately 2" (51mm) to facilitate proper reinstallation of the glass run channel.



4. To aid in the reassembly of the glass run, apply lubricant (WD-40) to the backside of the lower glass run channel (A).

*** NOTICE**

Take extra care not to overspray the lubricant on outside painted surfaces. If overspray is present, use a clean damp cloth to wipe away from surface.



SUBJECT:

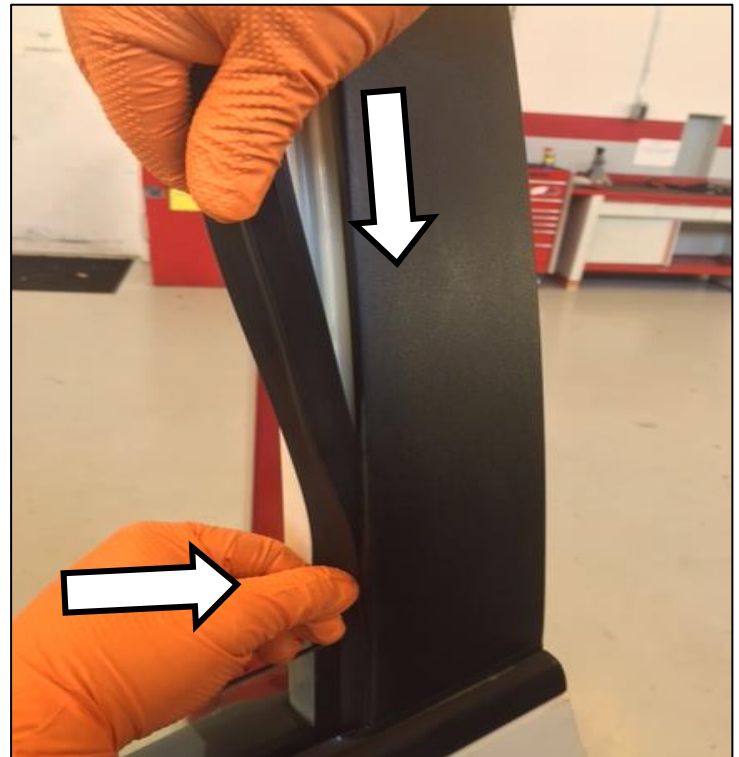
SERVICE ACTION: FRONT DOOR GLASS
RUN CHANNEL INSPECTION (SA 263)

5. Reassemble the run channel in the door frame on both front doors by pinching the bottom end (A) of the run channel, and inserting between the glass and frame.

Make certain that the bottom end is **fully inserted** into the back of the window frame channel so the locking barbs are clipped into place.



6. Slide the channel downward while maintaining lateral pressure against the bottom end to keep it seated in the frame.



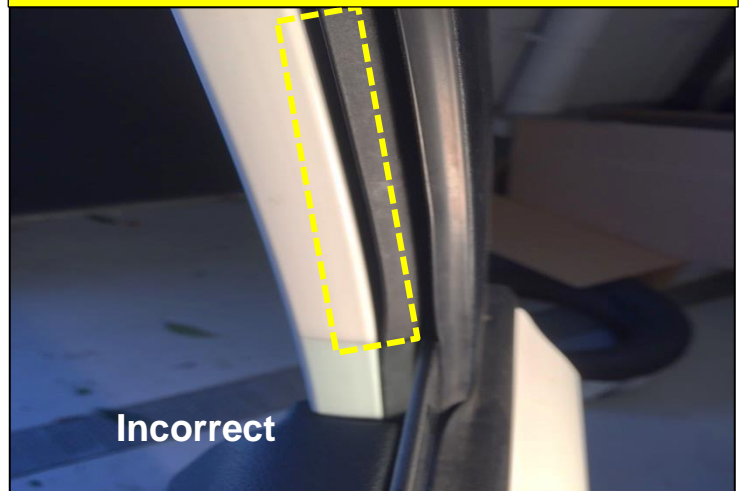
SUBJECT:

**SERVICE ACTION: FRONT DOOR GLASS
RUN CHANNEL INSPECTION (SA 263)**

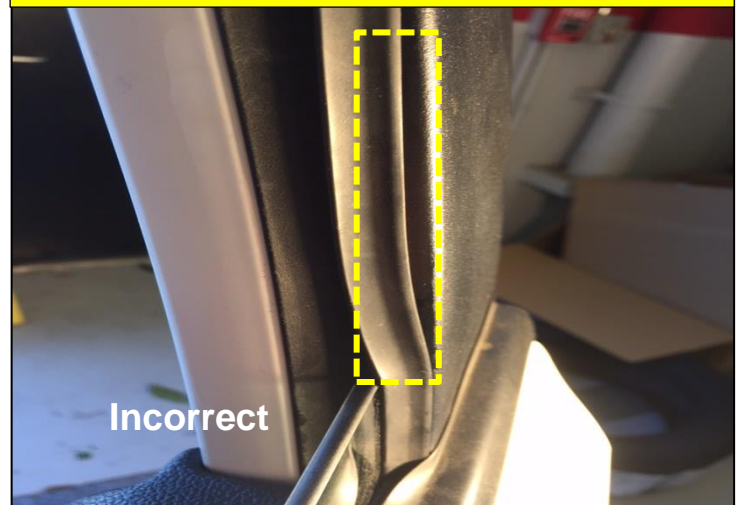
This series of images shows examples of incorrect and correct installation of the run channel in the door frame.

Care must be taken to insure that the run channel is seated properly before installation is complete. If not, the original noise condition will remain.

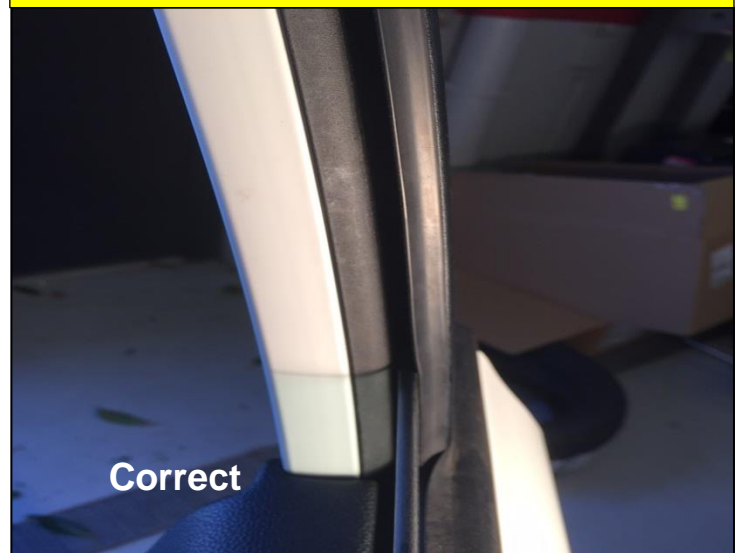
The inner locking barb is not seated



The outer locking barb is not seated



Both locking barbs are correctly seated



7.

Operate both front windows up and down several times to verify proper operation without unusual noise to complete the service procedure.

SUBJECT:**SERVICE ACTION: FRONT DOOR GLASS
RUN CHANNEL INSPECTION (SA 263)****REQUIRED PART:**

| Part Name | FIGURE | Qty. |
|-----------------------------|---|------|
| REQUIRED PART: WD-40 |  | N/A |

AFFECTED VEHICLE PRODUCTION RANGE:

| Model | Production Date Range |
|-------------|---|
| Sedona (YP) | From June 10, 2016 through October 16, 2016 |

SERVICE ACTION WARRANTY INFORMATION:

| Claim Type | Causal P/N | Qty. | N Code | C Code | Repair Description | Labor Op Code | Op Time | Replacement P/N | Qty. |
|------------|-------------|------|--------|--------|---|---------------|------------|-----------------|------|
| V | 82530 A9000 | 0 | N99 | C99 | (SA263) Door Glass Run Channel Inspection (FRT/LH/RH) | 160115R0 | 0.2 M/H | N/A | 0 |
| | | | | | (SA263) Door Glass Run Channel Inspection And Reassemble (FRT/LH/RH) | 160115R1 | 0.3 M/H | | |

Note: Use sublet code X1 for reimbursement of WD-40 Lubricant (\$0.50 per vehicle).

*** NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA263 when accessing the WebDCS system.