	GROUP <b>BOD</b>	MODEL <b>2017MY Sorento (UMa)</b>
	NUMBER <b>151</b>	DATE <b>December 2016</b>
<b>TECHNICAL SERVICE BULLETIN</b>		
<b>SUBJECT: SERVICE ACTION: FRONT BUMPER GRILL REPLACEMENT (SA244)</b>		

This bulletin provides the procedure to replace the front bumper grill on some 2017MY Sorento (UMa) vehicles, produced from April 18, 2016 to September 2, 2016, which may experience an Autonomous Emergency Braking (AEB) radar blocked message. This is due to the fact that an incorrect air intake grill was installed at the manufacturer. Follow the procedure below to replace the front bumper air intake grill. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



**\* NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSP approval.

Repair status for a VIN is provided on WebDCS (Service> Warranty Coverage> Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA244.

File Under: <Body>

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- Circulate To:     General Manager     Service Manager     Parts Manager  
 Service Advisors     Technicians     Body Shop Manager     Fleet Repair

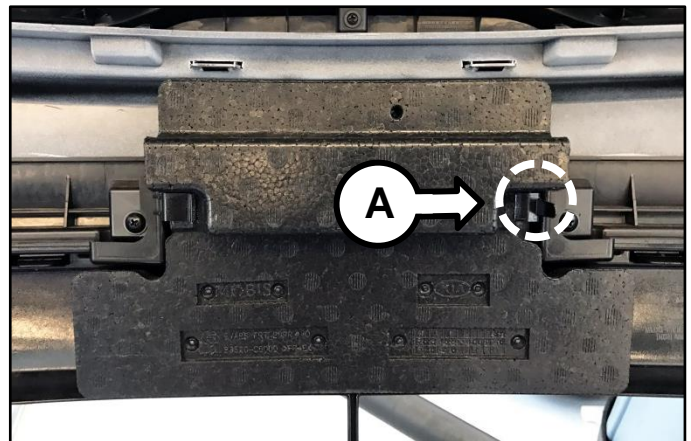
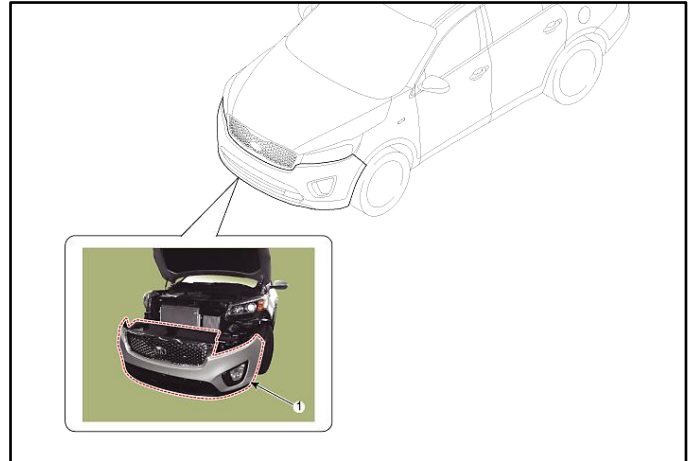
**Service Procedure:**

1. Remove the front bumper cover by referring to the “Body (Interior and Exterior) → Front Bumper → Front Bumper Cover → Repair Procedures” chapter in the applicable Workshop Manual on KGIS.

**\* NOTICE**

Place the bumper cover face down on a protective surface to prevent damage.

2. Remove the energy absorber at the center of the bumper cover by slightly pulling back the tab (A).
3. Remove the two (2) self-tapping screws located on the left and right side of the air intake grill.
4. Remove the air intake grill by carefully pulling at each end (left and right) with an upward motion, while simultaneously pushing down on the bumper cover. Unseat the air intake half way at one end and continue at the other end to remove the grill completely.



## SUBJECT:

## FRONT BUMPER GRILL REPLACEMENT (SA244)

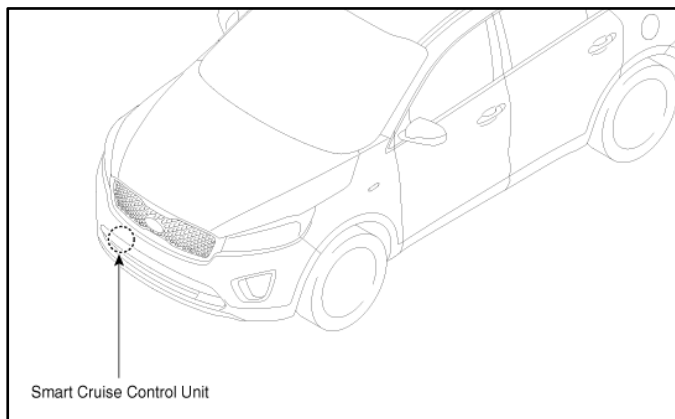
5. Place the new air intake grill in the bumper cover opening. With the tabs aligned, carefully snap the air intake grill into the bumper cover and verify that all tabs are properly seated.



6. Reinstall all removed components in the reverse order of removal.



7. Perform the Smart Cruise Control (SCC) calibration by referring to the “Engine Electrical System → Smart Cruise Control System → Smart Cruise Control Unit → Repair Procedures” chapter in the applicable Workshop Manual on KGIS.




8. Test drive the vehicle and ensure proper operation of the SCC.

**SUBJECT:****FRONT BUMPER GRILL REPLACEMENT (SA244)****AFFECTED VEHICLE RANGE:**

<b>Model</b>	<b>Production Date Range</b>
Sorento (UMa)	April 18, 2016 to September 2, 2016

**REQUIRED PART:**

<b>Part Name</b>	<b>Part Number</b>	<b>Figure</b>	<b>Comments</b>
Front Bumper Air Intake Moulding	86522 C6020		Auto-shipped to dealers with affected in-stock inventory

**WARRANTY INFORMATION:**

<b>Claim Type</b>	<b>Causal P/N</b>	<b>Qty.</b>	<b>N Code</b>	<b>C Code</b>	<b>Repair Description</b>	<b>Labor Op Code</b>	<b>Op Time</b>	<b>Replacement P/N</b>	<b>Qty.</b>
V	86522 C6020	1	N99	C99	(SA244) Front Bumper Air Intake Moulding Replacement	160A30R0	1.2 M/H	N/A	

**\* NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA244 when accessing the WebDCS system.

**\* NOTICE**

Due to limited parts availability, do NOT order parts unless you have an affected in-stock or customer vehicle that requires the repair.