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Sent on	11 11 2016 Expires on 02 08 2017
From	Campaign Administration
Subject	Emissions Recall: 2017 HR-V PCM Incorrectly Adjust Air to Fuel Ratio-UPDATE

DATE: November 11, 2016

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Campaign Administration

RE: Stop Sale/Emissions Recall: 2017 HR-V PCM Incorrectly Adjust Air to Fuel Ratio – UPDATE

Today, November 11, 2016, American Honda is notifying all dealers that the repair procedure is now available for Emissions Recall for the 2017 HR-V. Updated Service Bulletin 16-103 *Emissions Recall: 2017 HR-V PCM Incorrectly Adjusts Air to Fuel Ratio* has been posted on SIS. The bulletin provides corrective action, repair procedure, software, and warranty information to support vehicle repairs.

Note: Some vehicles affected by this campaign may be in your new or used vehicle inventory. Failure to inspect and, if needed repair, a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. In addition, state law may provide American Honda with the right to seek indemnification in any such claim or lawsuit.

Basic Problem

There is an internal programming issue with the PCM on certain 2017 HR-V models. Under certain hot restarting and driving conditions, the air to fuel ratio control may not compensate properly.

Parts Information

No parts are associated with this repair.

Tools/Software Information

Software for updating vehicles will be available for dealer download as of November 11, 2016. Service Bulletin 16-103 has detailed information on update programming codes.

Campaign Information

Service bulletin 16-103 has been revised to include warranty, software, and repair information related to the recall campaign, and is available on the Service Information System as of November 11, 2016

Warranty and Repair Information

Warranty and repair information are detailed in the revised version of service bulletin 16-103.

Click here for a copy of 16-103.