



IMPORTANT PRODUCT UPGRADE INFORMATION #161109REV January 2017

Dear Valued Holiday Rambler Motorhome Owner:

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, IN, is contacting the owners of certain model year 2017 Holiday Rambler Vacationer XE, Class A motorhomes. This notice is sent to inform you of important product upgrade information concerning your motor home.

Why is the product upgrade being offered?

Due to over-sensitivity of the transfer switch, Auto Generator Start will not operate when the air conditioners are set to cool because the transfer switch will not allow the power from the generator through to the motor home. The installation of a compressor delay timer relay will correct this condition.

How can you take advantage of this product upgrade?

Please contact an **authorized REV Recreation Group servicing dealer** to schedule the upgrade procedure. The procedure is expected to require less than one hour, however additional time may be required by your dealer due to service scheduling.

The upgrade is offered free of charge to owners of vehicles still within their base warranty period, or one year from the date of this letter (whichever is later).

For assistance locating an **authorized REV Recreation Group servicing dealer**, you may visit this web page:

<http://holidayrambler.com/locate>

Or call REV Recreation Group Owner Relations toll-free at:
(800) 509-3417

When you deliver your motor home for service, your dealer will complete a Repair Order. Upon completion of the upgrade procedures, please sign the dealership's Internal Repair Order.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed, postage-paid Vehicle/Owner Information Update Card and return it to REV Recreation Group. This will allow us to update our

records, and if necessary, notify the new owner using the information you provide.

If you have any questions regarding this **Product Upgrade #161109REV**, contact:

**REV Recreation Group Owner Relations
(800) 509-3417**

REV Recreation Group, Inc., is pleased to offer this Product Upgrade. Your satisfaction and enjoyment of your Holiday Rambler brand recreational vehicle is of great importance to us.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

REV RECREATION GROUP, INC.