

SERVICE PROCEDURE

**16V-765 & 2016-516
NOVEMBER 2016**

SUBJECT: SAFETY RECALL
Wheelchair Lifts on certain AE, BE, CE, and RE school bus models built 18 August 2014 thru 30 March 2016 with Ricon Public Use, "S" 2000, 5500, and Titanium Series lifts

DEFECT DESCRIPTION

The platforms included on the subject Ricon S-Series and Titanium S-Series model wheelchair lifts are equipped with folding link arms that may have pivot holes that are too big, allowing the bearings to move out of position. If the bearings move out of position, the stowed platform may have excessive movement resulting in failure of the platform mounting. This failure could cause the wheel chair lift platform to fall out of the vehicle when the doors are opened, increasing the risk of injury to the lift operator.

MODELS INVOLVED

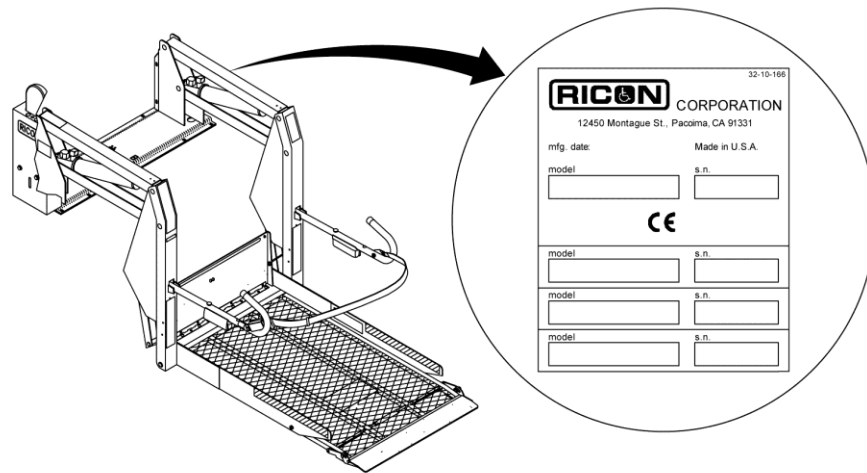
This Safety Recall involves certain AE, BE, CE, and RE school bus models built 18 August 2014 thru 30 March 2016 with Ricon Public Use "S" 2000 and 5500 Series lifts and Titanium S-Series.

ELIGIBILITY

This procedure applies ONLY to vehicles on which the customer has received a letter for NHTSA Recall 16V-765 or Transport Canada Recall 2016-516. Also complete any other open campaigns listed on the International® Service PortalSM at this time.

PARTS / SERVICE / ADMINISTRATION INFORMATION

Ricon is managing this Recall under NHTSA recall 16E-020. Please record the lift serial number and contact Ricon Customer Service at (800) 322-2884, or by email, at admin16E020@wabtec.com.



0000396001

Figure 1. Serial Number General Location

The decal containing the lift serial number is located on the inner side of the hydraulic cylinder and top of right arm (Figure 1).

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

DO NOT REMOVE
INTERNATIONAL
Campaign No.
VIN
Eng.#
COMPLETED
Service Location Code #
DO NOT REMOVE

NAVISTAR, INC.