



Service Bulletin

PRELIMINARY INFORMATION

Subject: Unwanted Hands Free Liftgate Activation (Reprogram Liftgate Control Module K39)

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Suburban, Tahoe Models	2015	2016	SOP	GR313950	All	All

Involved Region or Country	North America and N.A Export Regions
Additional RPO/s:	With Hands Free Liftgate RPO TC2
Condition	Some customers may comment: <ul style="list-style-type: none">– Unwanted power liftgate opening or closing if the key fob is near the Hands Free liftgate detection area. This area is within 3 ft (1 m) of the rear bumper.– The Hands Free Liftgate feature is too sensitive or activates too easily.
Cause	The Hands Free Liftgate Module calibration may be too sensitive.

Correction

To reduce the sensitivity of the Hands Free liftgate feature, reprogram the Liftgate Control Module (K39) with updated calibrations listed in Tis2Web.

Warranty Information

Labor Operation	Description	Labor Time
2810905	Accessory and Liftgate Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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