



Service Bulletin

PRELIMINARY INFORMATION

Subject: RKE / Passive Entry And Start / No Audio / SWC / Touch Screen / Display Blank/ Rear Wiper And Rear Power Windows Inoperative / Dead Battery / Service Tire Pressure System / SES MIL DTC B3101 B144C C0710 C0544 P0106 P0107 P2122 P2123 P2127 P2128 P2138 U0028 U0029 U0077 U0126 U0151 U0415 U1548 U1549 U154A

Models: 2015-2017 Cadillac Escalade Models
2014 Chevrolet Silverado 1500
2015-2017 Chevrolet Silverado, Suburban, Tahoe
2014 GMC Sierra 1500
2015-2017 GMC Sierra, Yukon Models

This PI was superseded to update the model year, title, and Condition/Concern. Please discard PIT5288D.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Depending on vehicle options some owners may have any of the following concerns:

- RKE Inoperative
- Passive Entry and Start Inoperative
- No Fob Detect Message on DIC
- Service Tire Pressure System
- No Audio
- Touch Screen Inoperative
- Radio and/or DIC display blank
- Steering Wheel Controls Inoperative
- Service Stabilitrak
- Body / Chassis Communication DTC's B3101, B144C, C0710, C0544, U1548, U1549, U154A, U0151, U0126, U0415, U0077, U0028 and/or U0029
- Rear Power Windows Inoperative
- Rear Wiper Inoperative
- Dead Battery
- SES lamp and/or reduced power message with 5 volt reference 3 or APP codes P0106, P0107, P0697, P2122, P2123, P2127, P2128 and P2138

These concerns could be caused by the dash harness (2) being pinched between the left I/P dash mounting bracket (1) and the body, as shown below. In many cases, the complete harness is not pinched and may not be as apparent as shown in the below photo. When inspecting for a pinched harness, make sure the harness can be moved freely away from the bracket to body interface.



Recommendation/Instructions

To repair this concern, loosen the left I/P dash mounting bracket bolts and pull the harness free. Open the harness and repair any damaged wires as necessary.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Additional SI Keywords

PIP5344

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools,

safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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