



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip: Identifying If A Vehicle Is Factory Equipped With OnStar 4G LTE Wi-Fi

Models: 2015 - 2017 All GM Passenger Car and Light Duty Trucks

Note: This PI does not apply to Canada CDMA EOL upgrade vehicles.

The PI was updated to add 2016 and 2017 model years. Please discard PIT5354.

Condition/Concern

On occasion, it may be necessary to determine if a vehicle is factory equipped with OnStar 4G LTE Wi-Fi.

Recommendation/Instructions

If a vehicle is factory equipped with OnStar 4G LTE Wi-Fi, RPO VV4 will be listed as an option code.

Note: Currently there are no OnStar 4G LTE Wi-Fi upgrades available. (Factory Only)

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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