



Service Bulletin

PRELIMINARY INFORMATION

Subject: 2017 6.6L Duramax (RPO L5P) EGR Valve Part Number 12677567 Restriction

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2017		All		6.5L L5P	
GMC	Sierra						

Involved Region or Country	North America
Additional Options (RPO)	6.6L L5P
Condition	As part of our ongoing quality improvement efforts the 2017 Chevrolet Silverados and GMC Sierras equipped with the 6.6L Diesel engine (RPO L5P) EGR Valve Part number 12677567 will be placed on a parts restriction through the Product Quality Center (PQC).
Cause	This parts restriction will assist Engineering with product feedback.

If you require an Exhaust Gas Recirculation (EGR) Valve for a 2017 Chevrolet Silverado or GMC Sierra equipped with the 6.6L Diesel engine (RPO L5P), please complete the following diagnostic questionnaire before you contact PQC.

Is the Restricted part being requested for customer pay? Yes/No

What is the customer's concern?

List all DTCs (Active and History):

Are the current (Active) DTCs repeatable?

Is the condition temperature related?

If yes, under what conditions?

What SI documents were used for diagnosis?

What step in the SI document led to EGR valve replacement?

Were there any previous repairs related to this concern?

Is the vehicle modified with any non-production accessories?

Were the wires / harnesses checked for proper routing and are they free from damage due to stretching, chaffing or pinching?

Have the related EGR connectors been checked for "backed out" or damaged connectors / terminals?

Have all engine grounds been checked?

Is there a TAC case?

If so, what was TAC's recommendation?

Are there signs of external exhaust leakage on valve (Y/N) (If yes, where)?

Do you see visible crack/soot on wall of valve housing (Y/N) (If yes, where)?

Parts Information

Description	Part Number	Qty
VALVE, EGR	12677567	1

Warranty Information

Labor Operation	Description	Labor Time
4024770	Exhaust Gas Recirculation Valve Replacement	Use Published Labor Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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