



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip - Rear Camera and/or Radio Inoperative With Possible DTC B127B SYM2B

**Models:** 2014-2015 Cadillac SRX

### Condition/Concern

Some customers may comment the rear camera is inoperative or the radio is inoperative intermittently. When checking for DTCs the HMI may have B127B sym2b.

### Recommendation/Instructions

Please disconnect the HMI X1 connector and then turn on the ignition.

Verify 12 volts is present at HMI X1 terminal 5 circuit 5986 (High Speed Wake up).

If voltage is present, continue with normal diagnostics.

If no voltage is present, inspect X205 for possible terminal damage on circuit 5986 (terminal 19 of X205).

### Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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