



Service Bulletin

INFORMATION

Subject: Heated Steering Wheel Feels Warmer than Expected

Models: 2015 Buick Enclave
2015 GMC Acadia
Equipped with Steering Wheel Heater (RPO UVD)

Attention: This Bulletin also applies to any of the above models that may be Export from North America vehicles.

This PI has been revised to update the Recommendation/Instructions and add the Parts and Warranty Information. Please discard PI1421.

Condition/Concern

Some customers may comment that the heated steering wheel feels warmer than expected for the first 10 minutes of operation. The peak temperature may exceed a target temperature of 40-43°C (105-110°F) until the steering wheel temperature stabilizes.

Recommendation/Instructions

Replace the steering wheel with the new designed steering wheel. Refer to *Steering Wheel Replacement* in SI.

Parts Information

Description	Part Number	Qty
WHEEL ASM-STRG (EBONY)	23378138	1
WHEEL ASM-STRG (COCOA)	23378139	1
WHEEL ASM-STRG (TITANIUM)	23378140	1
WHEEL ASM-STRG (EBONY)	23378142	1
WHEEL ASM-STRG (COCOA)	23378143	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
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7440130	Steering Wheel Replacement	Use Published Labor Operation Time
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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