



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Radio Is Theft Locked (US Dealers Only)

**Models:** 2015-2016 Buick Encore, Verano  
2016 Buick Cascada  
2015 Chevrolet Camaro, Volt  
2015-2016 Caprice, Cruze, Equinox, Malibu, Orlando, SS  
2015-2016 GMC Terrain  
Equipped with RPO UFU, UP9, UHQ, UHK, UFW, UHR, UHJ, or UFF

*This PI was superseded to add 2016 Model years. Please discard PIC6111B.*

### Condition/Concern

A customer or technician may comment that the radio is theft/VIN locked.

### Recommendation/Instructions

Perform a 5 minute power cycle of the radio by removing the radio fuse and reevaluate for the concern. If the concern is no longer present, release the vehicle to the customer and advise that we are working on a permanent solution for this concern.

### Warranty Information

For vehicles repaired under warranty, please refer to the latest version of bulletin 06-08-47-001 for warranty information on control module reset/configuration.

### Additional SI Keywords

locked, theft, theftlock, theftlocked, vin,

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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