



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** HVAC Operation During Remote Start

**Models:** 2006 - 2012 Chevrolet Impala  
2006 - 2007 Chevrolet Monte Carlo

*This PI was superseded to update model and model years. Please discard PIC4019E.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern:

Description of the operation of the HVAC system during a remote vehicle start event.

### Recommendation/Instructions:

--	COLD	AMBIENT	HOT
OAT	48.2°F or colder (9°C)	Between 48.2°-82.4°F (9°C - 28°C)	82.4°F or warmer (28°C)
MODE	Detent 8 (Defrost -1)	Detent 2 (Bi-Level -1)	Detent 1 (Panel)
BLOWER	90% (Full Blwr)	45% (Half blwr)	90% (Full Blwr)
RECIRC/OSA	OSA	OSA	RECIRC
TEMP	FULL HOT	25% off Full Cold	Full COLD
REAR DEFOGGER	ON	OFF	OFF

**Note:** For the 2006/2007 C67 single zone equipped Impala and Monte Carlo: if the blower and mode are correct but the temperature is not correct, please refer to TSB 07-01-38-002.

**Note:** It is also important to note that if the vehicle sits for less than 3 hours after key off, the Outside Air Temperature (OAT) uses the last stored value which may be incorrect by the time you get back to the vehicle. This can effect HVAC operation during remote start.

**Note:** If the HVAC does not function as above, it will be necessary to reprogram the HVAC control head with the latest calibrations if there is one available for the year and make of the vehicle you are working on.

**Note:** You can update the Outside Air Temperature (OAT) on the DIC instantly by pressing the A/C button and the recirculation button at the same time.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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