



Service Bulletin

PRELIMINARY INFORMATION

Subject: Service Charging System Message / SES MIL / P0621 and/or P0622

Models: 2011-2014 Chevrolet Silverado 2500/3500
2011-2014 GMC Sierra 2500/3500
With 6.6L Diesel Engine (RPO LML)
With Dual Generators (RPO K76)

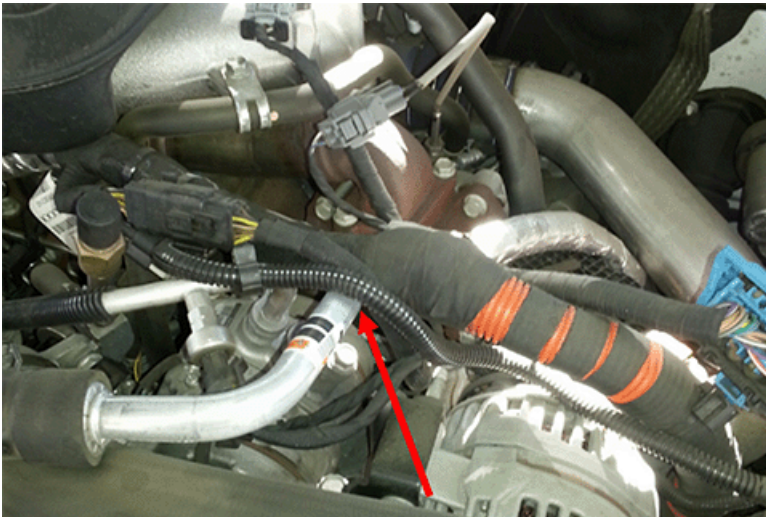
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment of a Service Charging System message or SES MIL

When checking for DTC's the ECM may have set a P0621 and/or P0622.

These concerns could be caused by the generator wiring harness rubbing on the A/C compressor line and shorting the circuits, as shown below.





Recommendation/Instructions

Inspect the generator wiring harness for chaffing and repair as necessary.

Install additional conduit to protect the wiring harness from future issues.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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