



Service Bulletin

PRELIMINARY INFORMATION

Subject: Apple Phone Will Not Always Auto Connect Through Bluetooth To The Radio

Models: 2012-2015 Buick LaCrosse, Regal
2013-2016 Buick Encore
2016 Buick Cascada
2012-2016 Buick Verano
2013-2015 Chevrolet Camaro
2012-2015 Chevrolet Volt
2012-2016 Chevrolet Cruze, Equinox, Orlando (Canada Only)
2012-2015 Chevrolet Malibu
2012-2016 GMC Terrain
2014-2016 Chevrolet SS, Caprice PPV
Equipped with RPO UFU w/UP9 or UHQ

This PI has been revised to include model year 2016 vehicles with Panasonic radios. Please discard PIC6120.

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Condition/Concern

A customer may state that their iPhone will not always autoconnect through Bluetooth to the vehicle.

If the vehicle has more than one device listed in the Bluetooth device list, and the last device used was an Apple product, the Apple product will not autoconnect. The system will connect to one of the other devices instead. This concern is usually noticed after Retained Accessory Power has cancelled and the vehicle has gone to sleep.

Recommendation/Instructions

Advise the customer that they will need to update their Apple device to the latest operating system. OS 8.4 alleviates this concern.

Warranty Information

This is not considered a warrantable repair as it is related to the device software.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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