



Service Bulletin

PRELIMINARY INFORMATION

Subject: Voice Message Displayed On Radio After OnStar Upgrade

Models: 2008 - 2009 Pontiac G8

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A dealer may notice "VOICE" displayed on the radio after installing the Canada Upgrade (latest version of 15-08-44-001).

Recommendation/Instructions

Dealer technician's will need to remove term 12 of X2 connector and tape it back in the harness to resolve the concern.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
602058	Onstar Upgrade wire repair	.4 hrs

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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