



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Rear Door Handles Do Not Retract Into The Bezel

**Models:** 2015 -2016 Chevrolet Colorado  
2015 - 2016 GMC Canyon

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

The customer may report the rear door handles do not retract fully into the bezel after door opened or closed. May be necessary to push them into the full rest position.

### Recommendation/Instructions

**Important:** Do NOT replace any parts for this condition

Engineering is working to revise the door handles for service. This PI will be updated when the updated service parts are available.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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