



Service Bulletin

PRELIMINARY INFORMATION

Subject: Power Folding 3rd Row Seat Does Not Fold Down Completely

Models: 2015-2016 Cadillac Escalade Models
2015-2016 Chevrolet Suburban, Tahoe
2015-2016 GMC Yukon Models
With Power Folding 3rd Row Seat (RPO AS8)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of the following when they power fold down the 3rd row seat:

1. The seats do not fold down completely.
2. The 60% side of the seat does not fold down even with the 40% side. It may be slightly higher than the 40% seat back and if you push down on the 60% seat back it will lock down and will then be flush with the 40% seat back.

Recommendation/Instructions

These concerns may be caused by one or more of the following issues:

1. When the 3rd row seat is folded down the seat base/cushion moves down very close to the floor, leaving little clearance between the bottom of the seat cushion and floor/carpet. Any items such as books, blankets, toys, shoes, etc., under the seat may not allow the seat to fold down completely. Remove any items from under the 3rd row seats and retry.
2. If the center seat belt from the roof is connected to the seat belt buckle or any of the seat belt buckles not properly stowed in the seat cushion pockets, these items can contribute to the issue. Disconnect the center seat belt from the seat and properly stow the seat belt buckles, as shown below, and retry.



3. If the seat harness, under the left side of the 60% seat, is not properly routed (1) or the seat connector is not properly attached to the bracket, this may obstruct the seat from moving down flat on the floor (2).





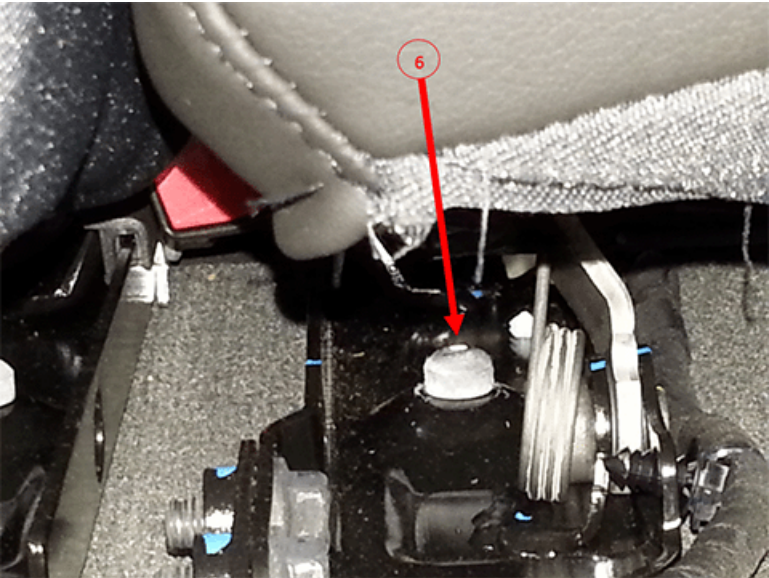
If the seat harness is out of position , reroute the seat harness as shown below (3) and properly secure the seat connector to the bracket as shown (4). The use of a zip tie may be necessary to hold the connector in place. After making repairs, power fold the 3rd row seat down and make sure the seat bottom is not contacting the seat harness, connector or bracket as shown below.



4. If after performing the above suggestions and the 60% side of the seat does not fold down even with the 40% side, remove the two rubber bumpers

from the 60% seat rails, as shown below (5) left rail and (6) right rail. After removing the rubber bumpers install a piece of Kent Automotive BRS Flocking tape P/N KT13487, or equivalent, in place of the rubber bumper. Cut the tape approximately 1" to 1 1/2" square and install on the seat track, in place of the rubber bumper that was removed.

After removing the two rubber bumpers and installing the flocking tape, cycle the seat up and down several times with the engine running. After repairs are complete, retry to confirm the issue is repaired.



Parts Information

Part Number	Description	Material Allowance
**KT13487	Kent® Automotive BRS Flocking Tape	\$2.00
		(One 8 x 10 inch sheet will repair 15 vehicles)
**This is a Kent Automotive Part Number.		
Contact Kent Automotive at 1-888-YES-KENT or online at www.kent-automotive.com		

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Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
7080298*	(Step 1 and 2) Inspect for items under the seat and disconnect the center seat belt from the seat and properly stow the seat belt buckles.	0.2 hr
Add	(Step 3) Reroute seat harness and properly secure seat connector to the bracket	0.2 hr
Add	(Step 4) Remove 60% Seat Rubber Bumpers and Install Flocking Tape	0.2 hr
* This is an unique labor operation for bulletin use only.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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