



Service Bulletin

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Unwanted A/C Compressor Operation After Being Turned Off

Models: 2014 Chevrolet Silverado 1500
2015-2016 Chevrolet Colorado, Silverado
2014 GMC Sierra 1500
2015-2016 GMC Canyon, Sierra
With Manual HVAC (RPO C67)

This PI was superseded to update the Models section. Please discard PIT5293A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment that after turning the A/C compressor off during the previous ignition cycle, it turns back on by itself on the next ignition cycle.

This concern can be duplicated in the following scenario:

1. Begin with the engine running.
2. Turn the A/C Off.
3. Turn the HVAC blower off.
4. Shut the ignition key off and allow the system to completely go to sleep, which may take several hours.
5. Restart the engine.
6. When the blower motor switch is turned on, the A/C compressor will be on.

Recommendation/Instructions

This is normal operation and no repair attempts should be made.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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