



Service Bulletin

PRELIMINARY INFORMATION

Subject: High Voltage Battery Disconnect Relay Fuse Open Or Blown

Models: 2016-2017 Chevrolet Volt

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

During diagnosis you may find that one of the fuses in the High Voltage Battery Disconnect Relay assembly is Open Or Blown.

Currently, the fuses are not available from SPO.

Recommendation/Instructions

A replacement fuse can be obtained from the Warranty Parts Center (WPC). Fill out the WPC form with the WPC part number for the proper amperage fuse listed below.

Use the attached form to request parts from the WPC:

To ensure full page print do not adjust size, select magnifying glass to enlarge then print.

WPC Parts Request Form

Use this form ONLY for U.S. & Canada Dealers. Export markets & Mexico Dealers must contact their regional Technical Assistance Center for assistance.

To: Warranty Parts Center
"E-Mail" warrantypartscenterusa@gm.com
or WPC Fax #: 248-371-0192

Attn: Amina Winfrey

Part Being Requested:

(1)WPC # Quantity ____

(2)WPC # Quantity ____

(3)WPC # Quantity ____

(4)WPC # Quantity ____

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902

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Parts Information

Model year	WPC Part Number	Description	Qty
2016-2017 Volt	WPC801	40 Amp Fuse - ACCM	1
2016-2017 Volt	WPC804	30 Amp Fuse - CHCM	1
2016-2017 Volt	WPC803	15 Amp Fuse - OBCM	1
2016-2017 Volt	WPC802	10 Amp Fuse - HEATER	1

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
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5031780	High Voltage Battery Disconnect Relay Fuse Replacement	Use Published Labor Operation Time
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Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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