



Service Bulletin

PRELIMINARY INFORMATION

Subject: 2 MODE HYBRID 120V Accessory Power Outlet APO Inoperative

Models: 2009-2013 Cadillac Escalade Hybrid
2008-2013 Chevrolet Tahoe Hybrid and GMC Yukon Hybrid
All with Two-Mode Hybrid System (RPO HP2)

This PI was superseded to update model years. Please discard PIT4897A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may state that the 120V Accessory Power Outlet is inoperative.

Recommendation/Instructions

Advise the customer that the 120V APO only functions after the engine has been started. Additionally, the APO is rated for a maximum load of 150 watts. A higher load will trip the internal GFCI breaker. The breaker will reset automatically after several seconds. If the customer wishes to use the 120V APO in a tailgate manner, advise them to start the engine. Depending upon conditions, the engine may enter the Auto stop mode for 30 minutes or more. The 120V APO will function while the engine is in Auto stop mode. To avoid exhaust gas build-up, discourage starting of the engine if the vehicle is in an enclosed location or the rear lift gate must remain open.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Additional SI Keywords

electrical inop plug

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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