



Service Bulletin

PRELIMINARY INFORMATION

Subject: CUE Display Dimly Lit Brightness Adjustment Inoperative For Screen Image

Models: 2015-2016 Cadillac ATS models, CTS models, ELR, Escalade Models, SRX, XTS
Equipped with 8" CUE Touch Screen
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Condition/Concern

Some customers may comment the CUE display (ICS- Integrated Center Stack) is dimly lit during Day and Night modes or they cannot change the brightness setting of the radio display.

Recommendation/Instructions

Normal Display Backlighting Dimming Operation

Day Mode - full bright and non-adjustable

Night Mode - adjusted with the dimmer setting along with all other interior backlighting

Please replace the ICS if the image is dimly lit during both modes and will not adjust during Night Mode only

Parts Information

Contact an Electronic Service Center (ESC) for an exchange ICS following current exchange process.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
3420700	Radio Control Assembly Replacement	Use Published Labor Operation Time

Additional SI Keywords

Monitor, See, Dark

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