

Service Bulletin

PRELIMINARY INFORMATION

Subject: SES Light with DTC: P0AE3

Models: 2016-2017 Chevrolet Volt

This PI is being superseded to add 2017 Model Year Please discard PIC6165.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may experience a SES lamp with a history or current DTC: P0AE3

Recommendation/Instructions

If you experience this concern, please don't replace any parts on the vehicle.

Engineering is aware of the concern and a new calibration to address the concern is expected March/April 2016.

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Note: Advise the customer that this concern may happen in certain cool environmental conditions combined with a battery which has completed charging.

There are no drivability or performance issues associated with this concern and the frequency rate is rare.

The malfunction indicator lamp will extinguish after 3 drive cycles if the condition has not repeated."

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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