



Service Bulletin

TECHNICAL

Subject: DEF Fluid Quality Poor Message On and/or Cruise Control Interrupt at Low Speeds, Malfunction Indicator Lamp (MIL) Illuminated

This Bulletin replaces PI1484B. Please discard PI1484B.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze	2014	2014			Diesel (RPO LUZ)	

Condition	<p>Some customers may comment on one or more of the following conditions:</p> <ul style="list-style-type: none">• The cruise control will disengage at low speeds.• The cruise control will disengage when traveling down hill.• The "DEF Fluid Quality Poor" message displayed on DIC.• The Malfunction Indicator Lamp (MIL) Illuminated. <p>Technicians may find DTCs P0128, P2002, P20EE, P2463 set or in history.</p>
Cause	<p>This condition may be caused by a software anomaly.</p>

Correction

1. Perform the repair procedure per Diagnostic Information and Procedures for the DTC set in SI.
2. Reprogram the ECM to prevent reoccurrence.
3. Perform a fuel trim reset using a scan tool after programming is complete.

Warranty Information

For vehicles repaired under warranty, use appropriate labor operation for the repair performed. Submit Labor Operation 2881008 for Engine Control Module Reprogramming with SPS at 0.4 hr.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that

your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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