Service Bulletin

TECHNICAL

Subject: **Service Column Lock Message Displayed - History DTC B2897 SYM05**

Attention: **This Bulletin also applies to any of the models that may be Export vehicles.**

This Bulletin replaces PIC6093A. Please discard PIC6093A.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS	2013	2016			All	All
Cadillac	CTS (VIN A)	2014	2016			All	All
Cadillac	XTS	2013	2013			All	All

Condition	Some customers may comment that the Service Column Lock message is displayed on the DIC. During diagnostics it may be found that B2897 SYM05 is set as a history DTC.
Cause	There are currently three 'Normal Operation' scenarios in which this code may set: - Power mode is OFF, OPEN the Driver Door, then press the Ignition Switch within 100ms (power mode changes to ACC or RUN) - Power mode is ACC or RUN, the Driver Door is OPEN, then change power mode to OFF, and close the Driver Door within 300ms - Power mode is OFF, then OPEN and CLOSE the Driver Door quickly…in less than 300ms

Correction

Reprogram the Steering Column Lock Control Module.

Service Procedure

Refer to *Steering Column Lock Control Module Reprogramming and Setup* in SI.

Warranty Information

Labor Operation	Description	Labor Time
2810775	Steering Column Lock Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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