Bulletin No.: 16-NA-088

Date: Mar-2016



Service Bulletin

TECHNICAL

Subject: Front Seat Travels Past Rear Stop and Will Not Move Forward

Attention: This Bulletin also applies to any of the models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Sonic	2013	2016			All	All
Chevrolet	Tracker	2013	2016				
Chevrolet	Trax	2013	2016				
Chevrolet	Volt	2013	2015				
Opel	Ampera	2013	2015				

Condition	Some customers may comment that a driver or passenger front seat is stuck in a fully rearward position.
Cause	The cause of the condition may be that, when a person is adjusting the seat fully rearward, the seat track may travel underneath and past the most rearward design intent end stop. Once the seat travels beyond the end stop, the person in the seat will be unable to adjust the seat forward again.

Correction

For vehicles with this condition, it will be necessary to replace the front seat cushion frame.

Service Procedure



Replace the front seat cushion frame (1) on the affected seat. Refer to Driver or Passenger Seat Cushion Frame Replacement in SI.

Parts Information

Note: Use the vehicle identification number (VIN), SI and the GM Electronic Parts Catalog to determine the proper front seat cushion frame to order.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7020180	Driver or Passenger Seat Cushion Frame Replacement	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

