Service Bulletin

INFORMATION

Subject: Police Package Vehicles, Daytime Running Lamps (DRL), Automatic Headlights (AHL), Dome and Courtesy Lamps, Trunk Release, Speed Limiter – Programmable Options – Obtaining Calibrations

Models: 2006-2013 Chevrolet Impala Equipped with RPO 9C1 or 9C3 – Police Car

2014-2016 Chevrolet Impala Limited Equipped with RPO 9C1 or 9C3 – Police Car

2011-2016 Chevrolet Caprice PPV with RPO 9C1 or 9C3

This Bulletin has been revised to add the 2016 Model Year and update information under Caprice PPV in the table. Please discard Corporate Bulletin Number 07-08-42-011J.

Available Programmable Options

Vehicles equipped with the Impala Police Packages RPO 9C1 or 9C3 or 5W4 and the Caprice PPV Police Packages RPO 9C1 or 9C3 may have the following available programmable options:

Important:

- In some cases, it is not possible to disable/enable a feature. Contact the Techline Customer Support Center (TCSC) to see if disabling/enabling the desired feature is possible for the specific vehicle.

- The agency/requestor should be reminded that any disabled features should be made fully operational PRIOR to sale of the vehicle.

RPO / SEO	Description	Impala Impala Limited	Caprice PPV
9G8	Daytime Running Lights (DRL) / Automatic Headlights (AHL) Disable	X	N/A
7Y6	Dome and Courtesy Lamps Disable	X	Only for MY 2011-2013
A98	Ignition Control Trunk Release Enable	X	N/A
9C1*, 9C3*, PPV*,	Approach Lighting Disable	X	N/A
	Rear Lamp Flasher Enable	X	N/A
	Park Enable Signal	X	N/A
	No Visible or Audible Feedback from Remote Keyless Entry (RKE) Transmitter	X	N/A

	No Panic or Locate Function from Remote Keyless Entry (RKE) Transmitter	X	N/A
	No Automatic Door Locking	X	N/A
	No Delayed Locking	X	N/A
	Voltage Reduction Calibrations (to account for extra electronics)	X	N/A
	Egress Lighting Disable	X	N/A
9 and SGT	Lower Top Speed Request	X	Only for MY 2011-2013
K5S	Auxiliary Battery	N/A	Only for MY 2014-2016
6N5	Rear Window Door Inoperative	N/A	Only for MY 2014-2016
VVS	Daytime Running Lamps	N/A	X
5DC	Theft Alarm	N/A	Only for MY 2014-2016

*These features are available to correct mis-build or to accommodate customer requests for change from the as-built conditions on Police Vehicles ONLY. They are not to be made available for vehicles **not equipped** with 9C1, 9C3, PPV or 5W4.

Process to Obtain the Software Calibration and Complete the Reconfiguration

Note: 5DC - Theft Alarm Enable, 6N5 - Rear Windows Door Inoperative, VVS - Disable DRL and ALC and K5S - Auxiliary Battery programming must be done before requesting a VCI from TCSC for SGT - 130 MPH Speed Limit programming.

Follow this process to obtain the calibration to make the above vehicle modifications. In General Motors continuous effort to provide customer support, the following process is in effect for those select governmental agencies that require and qualify for enabling/disabling/ certain features listed in the preceding Table

Techline will provide the appropriate software change and instruct the technician how to complete the reconfiguration. To support these vehicle changes, Techline will bill the dealers open account $50.00 USD per configuration. This charge will only apply to vehicles being reconfigured from their original build, not normal programming support.

Important: In Canada, disabling DRL is prohibited by Transport Canada.

1. **ONLY** the following governmental agencies qualify for this disable/enable calibration request:

   - City / State Government
   - Police / Sheriff Departments
   - FBI
   - CIA
   - DEA
   - Emergency Vehicles – if government owned

2. All requests are to be made through the Techline Customer Support Center (TCSC) at 1-800-828-6860 English or 1-800-503-3222 French.

3. The dealership will be required to obtain a letter on official agency letterhead requesting the disable/enable. The letter should include the following:

   – Acknowledgement that the agency owns the vehicle.
   – The reason for the disable/enable.

– Which features are to be disabled/enabled.

  – Specific VIN(s) of the vehicle(s) that features will be disabled/enabled.

  – The following statement: "The [insert feature(s) which has/have been requested for disable/enable] system will be made fully operational prior to sale of the vehicle(s) listed above."

4. The letter must be kept in the service history file at the dealership, and a copy sent to TCSC before the disable/enable procedures/calibrations will be released. In most cases, the vehicle(s) will require a software change, using a VCI number provided by TCSC.

2011-2016 Caprice PPV Features Which Can Be Programmed Without a Service Calibration / Surveillance Mode

The following features (and others) can be customized by the driver by using the Driver Information Center (DIC) in Model Year 2011-2013 Vehicles and by using the Radio in Model Year 2014-2016 Vehicles.

- Approach Lighting Disable

- No Visible or Audio Feedback from the Key Fob

- No Panic or Locate Function From the Key Fob

- No Automatic Door Locking

- Egress Lighting Disable (Exit Lighting)

Because RPO 7Y6 has been deleted from the Model Year 2014 Caprice PPV, the overhead console now contains a switch to disable interior lighting, similar to the Tahoe.

Surveillance Mode

The 2014-2016 Caprice PPV will be equipped with a new Surveillance Mode circuit which will allow the vehicle owner to connect switching to disable **ALL** automatic exterior and interior lighting functions. All lighting will remain manually controllable and the **PRNDL** will remain visible per: MVSS specification.

Warranty Information

As the associated vehicle was modified outside of production specifications, labor associated with these procedures should NOT be charged under warranty. Rather, this should be customer pay.