

**Bulletin No.: PIE0359** 

Date: Mar-2016

# Service Bulletin

## PRELIMINARY INFORMATION

Subject: Engineering Information – Vehicle Crank with No Start or Stalling with DTC P0011 and/or P00C6 Set

Models: 2015-2016 Cadillac CTS-V, Escalade Models

2014-2016 Chevrolet Corvette, Silverado, Suburban, Tahoe

2016 Chevrolet Camaro

2014-2016 GMC Sierra, Yukon, Yukon XL

Equipped with 4.3L, 5.3L or 6.2L Engine (RPOs LV3, L83, L86, LT1, LT4)

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is

listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the El does not show in GWM/IVH, disregard the Pl and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version

of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

#### Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this El.

Some customers may comment that the engine cranks but will not start.

During diagnosis a technician may find DTC P0011 and/or P00C6 stored current or in history.

A compression test may show lower than expected readings and exhaust flow from the tailpipe may be noticeably lower while cranking.

The fuel rail pressure sensor may show 300-400 PSI and will slowly drop down into the 50 PSI range while cranking.

#### Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair tha may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

#### Instructions

If you encounter a vehicle with the above concern follow the procedure listed in the latest version of PIP5130.

If the condition is not corrected, contact the engineer listed below.

#### **Contact Information**

Engineer Name	Phone Number
Chou Lee	(248) 309-2971

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

### **Warranty Information**

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
4081158*	Cycle/Energize Camshaft Position Actuator Solenoid Valve and Contact Engineer	0.7 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

