

Service Bulletin

INFORMATION

Subject: Side Detection System Unavailable or Intermittently Side Blind Zone Stops Working

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick, Cadillac, Chevrolet, GMC	All GM Passenger Cars and Trucks	2010	2017			All	All

Condition	Some customers may comment that the "Side Object Detection System Disabled" message appears on the DIC. When the condition occurs, the vehicle is typically being driven in open area locations where there is insufficient data for operation.
Cause	The system is actually designed to become disabled under certain conditions.
Additional Options	Equipped with Active Safety Side Object Detection

Correction

Important: Do NOT replace any parts for this condition.

The vehicle does not need service for this condition.



If the radar does not see any vehicles, structures, or objects for 15-25 minutes of driving, the system may think its blocked and display the "Side Object Detection System Disabled" message. The system will remain disabled for the remainder of the ignition cycle although the message will dismiss after a short period. The system will be enabled again on the next ignition cycle.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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