




Service Bulletin

INFORMATION

Subject: Information on Proper Cleaning of Wheels and Wheel Covers

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	City Express	2015	2017			All	All

Involved Region or Country	North America
Condition	 <p>Some customers may comment on the appearance of stains/spots (1) or residue on the wheels or wheel covers of their vehicle.</p>
Cause	<p>The cause of the condition may be the use of Improper cleaning agents. Improper cleaning can lead to several ways the appearance of the wheels/covers can be damaged.</p> <ul style="list-style-type: none"> • The appearance of wheels and wheel covers can be damaged if harsh, acidic cleaners are used. • Failure to clean residue from wheels/covers can lead to dirt collection on the residue, and possible wheel scratch when customers clean their wheels/covers.

Correction

Note: Dirt collected in residue may lead to misdiagnosis that a wheel is damaged, when in fact, it is only dirt and residue that needs proper cleaning.

To clean and remove residue on wheels/covers, utilize GM P/N 88864067 (in Canada, use P/N 2675215) or a 50/50 mix of isopropyl alcohol and water. Gently remove the residue, using care not to scratch the wheel/cover.

Additional Product Cleaning Information

- Wheels/covers are susceptible to damage from cleaners with a pH that is acidic or alkaline.
- Cleaners should have a pH that is close to neutral (pH of 7). Cleaners with a neutral pH include mild soaps, and general purpose dishwashing liquids.
- The more a cleaning product deviates from a pH of 7 (or neutral) the harsher the cleaner is, and the more likely it is to cause appearance damage.
- The pH of a product can usually be found on the MSDS (Materials Safety Data Sheet) for a given product.

Warranty Information

Please share this information with the customer, including a copy of this bulletin.

Damage to wheel appearance due to the use of inappropriate chemicals or cleaning products is NOT covered under warranty.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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