



Service Bulletin

TECHNICAL

Subject: Ignition Key Worn, Will Not Turn, Difficult to Turn, Binds or Sticks in Ignition Cylinder

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	City Express	2015	2015	SOP	November 27, 2015	All	All

Involved Region or Country	North America
Condition	Some customers may comment that the ignition key is worn, will not turn, difficult to turn (feels rough), binds or sticks in ignition cylinder.

Correction

If you encounter a vehicle with the above concern, replace all of the vehicles mechanical key cylinders (ignition and locks) with a new lock set and keys. Refer to *Ignition and Start Switch Housing Replacement* in SI for the proper ignition cylinder replacement procedure.

Important: Be sure to learn the key and transmitter as outlined by *Key with Integrated Transmitter Programming* in SI.

Parts Information

Description	Part Number	Usage
CYLINDER KIT, LK (W/ KEYS)	19317989	5T60
CYLINDER KIT, LK (W/ KEYS)	19317988	5S60

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
6480348*	Replace All of the Vehicles Mechanical Key Cylinders	2.9 hrs

*This is a unique Labor Operation for Bulletin use only.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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