



Service Bulletin

TECHNICAL

Subject: Intermittent Operation of Key Fobs, Door Unlock Inoperative “No Remote Detected” Message with Possible TPM MIL

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT6 XT5	2017	2017			All	All
Chevrolet	Bolt EV	2017	2017			All	All
Chevrolet	Camaro Cruze (VIN B) Volt	2016	2017			All	All
GMC	Acadia (VIN N)	2017	2017			All	All

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPO)	Equipped with FREQUENCIES RATING-433 MHZ (RPO XL8)
Condition	<p>Some customers may comment on intermittent loss of Key Fob and/or Passive Entry, Passive Start functions.</p> <p>This may be accompanied with a “No Remote Detected” message on the DIC.</p> <p>Other symptoms may include:</p> <ul style="list-style-type: none"> • Passive Locking system locking keys in vehicle • Push button start system failure to respond (cannot “start” or “stop”) with “no remote detected” message • Passive entry system not responding to Lock/Unlock commands • System not responding to active FOB key press – lock, unlock, hatch/trunk, remote start and panic all inoperative • Tire pressure monitor indicator illuminated with DTC’s C0750, C0755, C0760 and C0765.
Cause	This may be due to issues internal to the Remote Control Door Lock Receiver.

Correction

If you encounter a vehicle with the above concern, replace the remote control door lock receiver. Refer to *Remote Control Door Lock Receiver Replacement* in SI.

Parts Information

Description	Part Number	Qty
RECEIVER ASM-R/CON DR LK	13595511	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
6430260	Remote Control Door Lock Receiver Replacement	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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