



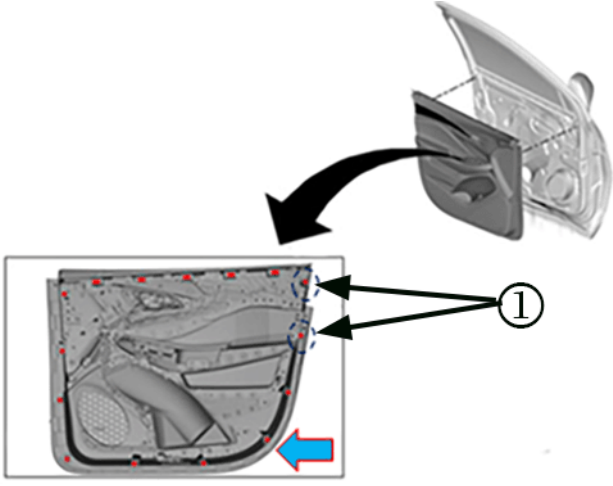
Service Bulletin

INFORMATION

Subject: Information on Front Door High Retention Retainers Breaking Upon Door Trim Panel Removal

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision LaCrosse	2016	2017			All	All
Cadillac	XT5	2017	2017				
Chevrolet	Impala (VIN 1) Malibu (VIN Z)	2016	2016				
Chevrolet	Camaro Colorado Cruze Volt	2016	2017				
Chevrolet	Impala Malibu Bolt EV	2017	2017				
GMC	Acadia (VIN N) Canyon	2017	2017				
		2016	2017				

Involved Region or Country	North America and N.A. Export Regions
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<p>Condition</p>	 <p>Note: As illustrated in the graphic above, most models will have two high retention retainers located at the upper rear of the door trim. Some models may only contain one at that location.</p> <p>Any time a front door trim panel is removed for any repair, the two high retention retainers at the upper rear edge of the door trim (1) will be destroyed during removal.</p>
<p>Cause</p>	<p>The cause of the condition may be that the retention strength exceeds the strength of the clip.</p>

Correction



The one or two high retention retainers that are destroyed during removal must be replaced with new high retention retainers to properly reattach the door trim. Always inspect all retainers/clips for damage and replace as necessary. Refer to *Front Side Door Trim Replacement* in SI for any additional clip replacement or sequencing recommendations.

Parts Information

Description	Part Number	Qty
RETAINER, FRT S/D TR	11548932	1 or 2, per door

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools,

safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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