



Service Bulletin

TECHNICAL

Subject: Rear Brake Noise on First Apply

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2013	2017	SOP	November 11, 2016	All	All

Involved Region or Country	North America
Additional Options (RPO)	Equipped with Front Wheel Drive Vehicles Only
Condition	Some customers may comment on a rear brake noise that occurs on the first few brake applies when backing up, but can also occur in Drive. The noise is a lower frequency moan noise and is worse in damp weather conditions, including rain or snow, or in high humidity locations.

Correction

If you encounter a vehicle with the above concern, replace the rear disc brake pads. Refer to *Rear Disc Brake Pads Replacement* in SI.

Important: The noise should be greatly reduced but the customer may still experience some noise in some situations. This is normal.

Note: During the replacement of the pads, it may be necessary to refinish the rear brake rotors. For information on refinishing the rotors, refer to *Brake Rotor Refinishing* in SI.

Parts Information

Description	Part Number	Qty
PAD KIT-RR DISC BRK	42518441	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2420170	Rear Disc Brake Pads Replacement	Use Published Labor Operation Time

Version	2
Modified	Dec. 12, 2016 – Added an Important statement under Correction.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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