



Service Bulletin

TECHNICAL

Subject: Rattle Type Noise Heard Coming from Front End Over Bumps

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze (VIN B)	2016	2017	SOP	January 2017		

Involved Region or Country	North America, South America, Israel
Condition	Some customers may comment on a rattle type noise heard coming from the front end over bumps. This noise is usually more prone to being heard once the vehicle is fully warmed up and/or at low speeds driving over a fairly smooth road surface.
Cause	This condition may be caused by the inner tie rod ends.

Correction

Inspect **ALL** front suspension fasteners to ensure everything is tight. Use chassis ears to pinpoint the noise to the steering gear. If the noise is in the gear, replace both inner tie rod ends.

Service Procedure

Refer to *Steering Linkage Inner Tie Rod Replacement* in SI.

Parts Information

Description	Part Number	Qty
ROD KIT-STRG LNKG INR TIE	13464344	2

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7420062	Steering Linkage Inner Tie Rod Replacement - Both Sides	Use Published Labor Operation Time

Version	3
Modified	Sept. 15, 2016 – Revising to remove the graphic and Note under Correction. Dec. 23, 2016 – Revising to add the 2017 Model Year, update the VIN breakpoint and add Israel to the Involved Region or Country section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION