

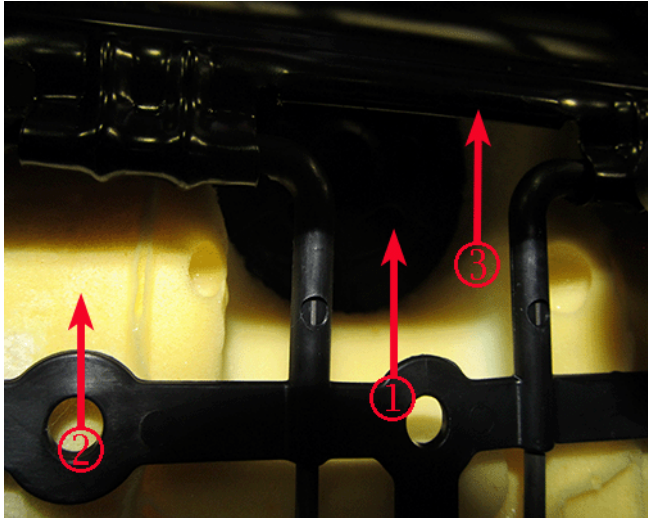


Service Bulletin

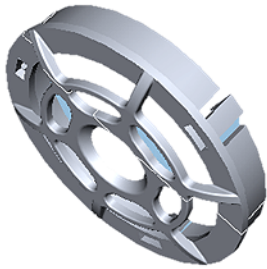
TECHNICAL

Subject: Fan Noise Heard When Seat Ventilation Feature is Turned On

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Impala (VIN 1)	2015	2016				

Involved Region or Country	North America, South Korea, Middle East, Israel
Condition	Some customers may comment on a fan noise from the seat when the ventilation fan feature is turned on.
Cause	 <p>This condition may be due to the ventilation fans (1) coming in contact with the seat cushion pad (2) and seat cushion pad wire (3).</p>
Additional Options (RPO)	VENTILATED SEAT DRVR – FRONT (RPO KU1) & VENTILATED SEAT PASS – FRONT (RPO KU3)

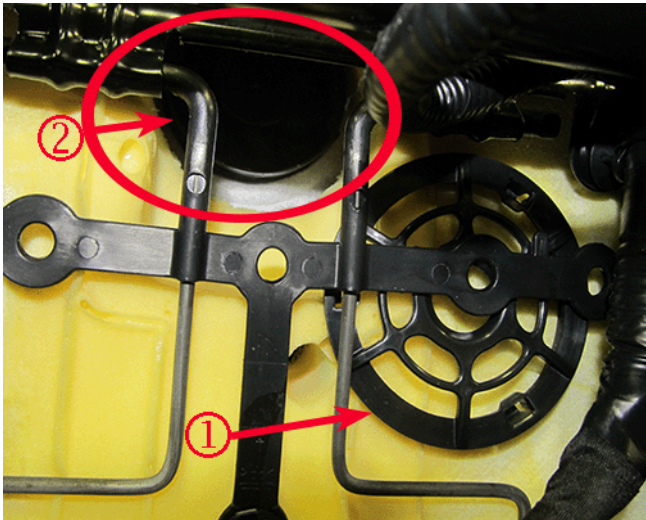
Correction



Install fan guards on both driver and passenger seat ventilation fans following the procedure below.

Service Procedure:

1. Remove the driver and passenger seat bolts, and tilt both seats back.



2. While pushing down on the seat cushion pad, insert the fan guard (1) between the seat cushion pad wire while lining the fan guard over the ventilation fan (2).
3. Push down on both the seat cushion and fan guard until the snap sound is heard.

Note: Test the ventilation fans while the seats are still out to ensure the guards do not come into contact with the fan blades.

4. Reinstall both driver and passenger seats.

Tighten: Tighten the bolts to 45 Y (33 lb ft).

Parts Information

Description	Part Number	Qty
GUARD, F/SEAT VENT FAN	84073704	2

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
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7080258*	Installing Fan Guards on Both Driver and Passenger Seat Cooling Fans	0.5 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	3
Modified	Nov. 1, 2016 – Removing the Attention statement. Dec. 14, 2016 – Adjusting the part quantity.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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