



Service Bulletin

PRELIMINARY INFORMATION

Subject: SES light or "Service Transmission Now, Unable to Shift Soon" message on DIC- P07BE P17F3

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2017	All	All	All	All
Cadillac	XT5	2017	2017	All	All	All	All

Involved Region or Country	North America
Additional RPO/s:	N/A
Condition	A customer may bring their vehicle to the dealer with a complaint of an SES light on, a "Service Transmission Now, Unable to Shift Soon" message or possibly the vehicle will not shift out of park at times. Upon diagnosis the technician may find codes P07BE or P17F3 in the Chassis Control Module (CCM).
Cause	The Park Button Switch has two internal sensors. If the driver is not pressing the park button switch straight down in the center there may be a mismatch between the sensors.

Correction

There is updated software available to address this concern. Reprogram the Transmission Range Control Module (TRCM) and the Chassis Control Module (CCM) with the latest software available. It is not necessary to perform the TRCM range motor position learn procedure. This will resolve the concern for the majority of vehicles. If the customer returns with the same concern apologize for the inconvenience and advise them that there will be a revised shift lever knob available sometime after April, 2017 that will resolve the concern completely. Advise the customer that until the updated part becomes available pressing the park switch squarely in the center and straight down will greatly lessen the occurrence of this issue.

Warranty Information

Labor Operation	Description	Labor Time
2881158*	Chassis Control Module Reprogramming with SPS and Automatic Transmission Range Selector Actuator Hardware Module Reprogramming with SPS	0.5 hr
	*This is a unique Labor Operation for Bulletin use only.	

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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