

# **Service Bulletin**

# PRELIMINARY INFORMATION

#### Subject:

#### Creak Click Pop Crack Type Noise From Front Suspension/Frame Area While Making Turns

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2015	2017	All	All	All	All
Chevrolet	Silverado, Suburban, Tahoe	2015	2017	All	All	All	All
GMC	Sierra, Yukon Models	2015	2017	All	All	All	All

Condition Some owners may comment of a creak, click, pop, crack type noise from the front suspension or front frame area while making tight turns. It may also be noted the noise can be felt in the foot well area	Involved Region or Country	North America
		Some owners may comment of a creak, click, pop, crack type noise from the front suspension or front

### Correction

To correct this concern loosen and then retorque the four front frame crossmember bolts/nuts:

- 1. First Pass: 70 Nm (52 lb ft)
- 2. Final Pass: 110 degrees

## **Warranty Information**

Labor Operation	Description	Labor Time	
1431720	Drivetrain and Front Suspension Frame Front Crossmember Replacement	Use Published Time	

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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