



Service Bulletin

PRELIMINARY INFORMATION

Subject: Adaptive Cruise Control / Lane Keep Assist / Forward Collision Alert / Front Automatic Braking / Intellibeam - Any Are Unavailable And/Or Inoperative DTC B390D B101E

Attention:

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2016	2017	SOP	10/24/2016	N/A	N/A

Involved Region or Country	North America and N.A. Export Regions
Additional RPO/s:	With Driver Assist Package RPO Y66
Condition	<p>Some customers may comment on any of the following concerns:</p> <ul style="list-style-type: none"> - Forward Collision Alert inoperative - Lane Keep Assist inoperative - Adaptive Cruise Control is inoperative and/or disengages, but after a short time it may allow the cruise to be reset. This issue may happen/repeat several times throughout the drive cycle. - Intellibeam inoperative - DTC's B390D and/or B101E set in the Front View Camera Module
Cause	This could be caused by the Front View Camera Module internally becoming misaligned.

Correction

Do NOT replace the Front View Camera Module for this issue.

To correct this concern:

1. Check Camera Mounting: Inspect the Front View Camera Module bracket to make sure it is attached properly to the windshield and the camera module is fully attached to the bracket.
2. Reprogram the Front View Camera Module with updated calibrations available in Tis2Web.
3. Perform the "Front View Camera Module Calibration" procedure using GDS2.

Warranty Information

Labor Operation	Description	Labor Time
2881178*	Reprogram and Calibrate Front View Camera Module	0.6 hr
	* This is a unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.	

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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