



Service Bulletin

PRELIMINARY INFORMATION

Subject: Converting To Fleet Key Option RPO 6E2 Or 6E8

Models: 2016-2017 Chevrolet Silverado Special Service Vehicle RPO (5W4)
2015-2017 Chevrolet Tahoe Police Patrol Vehicle RPO (9C1)
2015-2017 Chevrolet Tahoe Special Service Vehicle RPO (5W4)

This PI was superseded to update Model Years, RPO Code and Part Information. Please discard PIT5499.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The Police Patrol and Special Service Vehicles have an option available for a common key RPO 6E2 or 6E8. This option provides a single key with a specific code that is common to the door locks and ignition of all the vehicles in the fleet that have the same 6E2 or 6E8 RPO.

If a Fleet/Police department would like the common key feature, RPO 6E2 or 6E8 needs to be selected when placing the order. From time to time, when an order is placed the customer/dealer may forget to select the common key RPO (either 6E2 or 6E8) and when the vehicle is received it has a unique key that does not match the other like vehicles in their fleet. The customer may ask if the vehicle can be converted from the unique key system to the single common key system either RPO 6E2 or 6E8.

Recommendation/Instructions

The vehicle can be converted to single common key system either RPO 6E2 or 6E8, but this is not covered under warranty and would be done at the cost of the customer/dealer.

1. Determine which common key RPO 6E2 or 6E8 the customer needs and order NEW fleet keys for that RPO, see parts section below. The NEW fleet keys will come already cut to the 6E2 or 6E8 option. DISCARD ALL OLD KEYS WHICH CAME WITH THE VEHICLE.
2. All the lock cylinders (door, ignition, etc) will need to be recoded to match the 6E2 or 6E8 code.
3. Replace the BCM with a NEW BCM.
4. Reprogram the NEW BCM using normal SPS programming. No special calibrations are needed.
5. When performing the IMMO Theft Relearn, ONLY use a NEW fleet key for this procedure, see note below.

Note: If a non-fleet key or a fleet key that had been previously learned to another vehicle, is used during the IMMO Theft Relearn, the BCM will not learn/convert to Fleet mode.

After the above procedure is complete, the vehicle will be converted to a single common key system RPO 6E2 or 6E8 and will now have a common key for the door locks and ignition of all the like vehicles in the fleet that have the same 6E2 or 6E8 RPO.

Parts Information

Part Number	Description	Qty
23286583	Chevy Logo w/ 1 ring* RPO 6E2	As Needed
23286587	Chevy Logo w/ 2 rings* RPO 6E2	As Needed

23286582	Chevy Logo w/ 1 ring* RPO 6E8	As Needed
23286586	Chevy Logo w/ 2 rings* RPO 6E8	As Needed
*For additional information regarding the rings see the latest version of bulletin 14-00-89-004		
Note: Order keys through the regular CCA parts ordering process.		

Warranty Information

A warranty claim should NOT be filed against the repair, rather, this should be a customer pay item.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION