

Subject

# Difficulty in Refueling Vehicle

Market

USA

Service Category

Engine/Hybrid System

Section

Fuel System

Applicability

2016-2017 MY Prius

## APPLICABLE VEHICLES

2016-2017

Prius

## CONDITION

The customer may have a difficult time when refueling their vehicle while Ready OFF. The fuel pump nozzle may shut off repeatedly.

## RECOMMENDATIONS

This issue is currently under investigation.

If the condition is duplicated, please take note of the fuel station and pump number. Please record an engine data list snapshot with the following values during refueling.

1. Vapor pressure/Fuel tank sensor
2. Fuel filler opening
3. Fuel lid sensor SW
4. Fuel lid SW
5. Fuel vapor containment valve
6. Vapor pressure pump

- Please create a TAS case and contact Technical Assistance (TAS) to submit details on any vehicle identified matching the condition described in this document prior to repair.
- If you are attempting to contact TAS on a weekend or TMS holiday, continue with diagnosis and submit the requested information on the next available work day. Retain all replaced parts and technician notes for possible review with TMS TAS Product Engineer.

## LINK REFERENCES

This Tech Tip does not contain any link references