



## SERVICE ACTION K445: COOLANT LEVEL CHECK

## SERVICE BULLETIN

16-NOV-16

NO.: 6-334NAS

SEC.: GENERAL  
INFORMATION

MKT.: CAN / USA

### DESCRIPTION OF ISSUE

A potential issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range which may experience low levels of coolant, which can trigger a low coolant level warning and eventually lead to engine overheat and failure if ignored.

### AFFECTED VEHICLE RANGE

#### F-PACE (X761)

Model Year: ..... 2017  
VIN: ..... 045000-093015

#### XE (X760)

Model Year: ..... 2016-2017  
VIN: ..... 900000-970403

#### XF (X260)

Model Year: ..... 2016-2017  
VIN: ..... Y00001-Y43893

Visit the Jaguar Business Network (JBN) website for a list of affected unsold vehicles (as of 15 November 2016).

### ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K445NAS, *Service Action: Coolant Level Check*, for detailed repair instructions.

### PARTS

**NOTE: when ordering parts, only order the expected percentage demand of parts identified**

DESCRIPTION	PART NO. / SUNDRY CODE	QTY. / VALUE*	EXPECTED % OF VEHICLES REQUIRING PART
Antifreeze	JLM209722	1	8

### TOOLS

Refer to Technical Bulletin noted above for any required tools.

### WARRANTY

**NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 November 2018** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
<b>K445</b>	<b>A</b>	Coolant level check	05.10.10	0.10	-	-
<b>K445</b>	<b>K</b>	Coolant level check Drive in/drive out	05.10.10 10.10.10	0.10 0.20	- -	- -
<b>K445</b>	<b>B</b>	Coolant level check & top up	05.10.10	0.10	JLM209722	1
<b>K445</b>	<b>C</b>	Coolant level check & top up Drive in/drive out	05.10.10 10.10.10	0.10 0.20	JLM209722 -	1 -

*Normal Warranty policies and procedures apply.*