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| Reference | SSM73060 |
| Models | F-TYPE / X152 |
| Title | Buzzing Sound From Tweeter Speakers (Coupe Only) |
| Category | Electrical |
| Last modified | 23-Nov-2016 00:00:00 |
| Symptom | 207000 Entertainment Systems |
| Content | <u>Model:</u> 15MY - Onward F-TYPE Coupe |

Issue: The customer may express a concern where a buzzing sound can be heard from the tweeter speakers.

Cause: Audio Amplifier Module (AAM) equalizer file not optimized for Coupe model.

Action: A manual patch has been created to update the software in the AAM until a Technical Bulletin can be created.

WARNING; DO NOT Restart the PC until the manual patch has been used as the manual patch is removed on restart of the PC. After restarting the PC the manual patch must be re-loaded.

1. Restart the SDD machine.
2. Login to SDD.
3. Select 'Continue' on the SDD Warning screen.
4. Select 'Settings' tab.
5. Select 'System Utilities'.
6. Select 'Manual Patch Update'.
7. A pop-up will be displayed for Manual patch selection dialog box.
8. Enter '**MP_JLR_L0045**' in the Manual patch selection dialog box.
9. Select 'OK'.
10. The 'Software Management Wizard' will then download the fix file.
11. The Manual patch update information pop up will ask 'Do you want to install the update now?' Select 'OK'.
12. Select 'OK' when the message 'Please shut down SDD before continuing' is displayed. **DO NOT SHUT DOWN THE PC.**
13. 'Please wait' message is displayed.
14. Select 'OK' when the 'Package has been installed' message is displayed.
15. Select 'OK' in the Manual patch update information pop up.
16. Close the Internet Explorer Window where the SDD program runs.
17. Start a new SDD diagnostic session type.
18. Select symptoms **Electrical>Information and entertainment**

system>Entertainment system>Audio.

19. Select Recommendations tab.
20. Open and close Datalogger to expose the Extras tab.
21. Select the Extras tab and run Configure existing module-Audio Amplifier Module.
22. Follow all onscreen prompts.
23. Close the SDD session.
24. Restart the SDD machine.

If this Manual patch fails to correct the concern then a Technical Assistance case should be submitted to Local Technical Support (LTS).

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.