

TECHNICAL BULLETIN

K445NAS1

16 NOV 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, and provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 303-03

Service Action: Coolant Level Check

AFFECTED VEHICLE RANGE:

XE (X760)

Model Year: 2016-2017
VIN: 900000-970403
Assembly Plant: Solihull

F-PACE (X761)

Model Year: 2017
VIN: 045000-093015
Assembly Plant: Solihull

XF (X260)

Model Year: 2016-2017
VIN: Y00001-Y43893
Assembly Plant: Castle Bromwich

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range which may experience low levels of coolant, which can trigger a low coolant level warning and eventually lead to engine overheat and failure if ignored.

Action: Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:



NOTE: Order only the expected percentage demand of parts identified.

DESCRIPTION	PART No./SUNDRY CODE	QTY./VALUE	EXPECTED % of VEHICLES REQUIRING PARTS
Antifreeze	JLM209722	1	8

SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required special tools.

WARRANTY:



NOTE: Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIX to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 November 2018** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
K445	A	Coolant level check	05.10.10	0.10	-	-
K445	K	Coolant level check Drive in/drive out	05.10.10 10.10.10	0.10 0.20	- -	- -
K445	B	Coolant level check & top up	05.10.10	0.10	JLM209722	1
K445	C	Coolant level check & top up Drive in/drive out	05.10.10 10.10.10	0.10 0.20	JLM209722 -	1 -

Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

1. Open the hood.



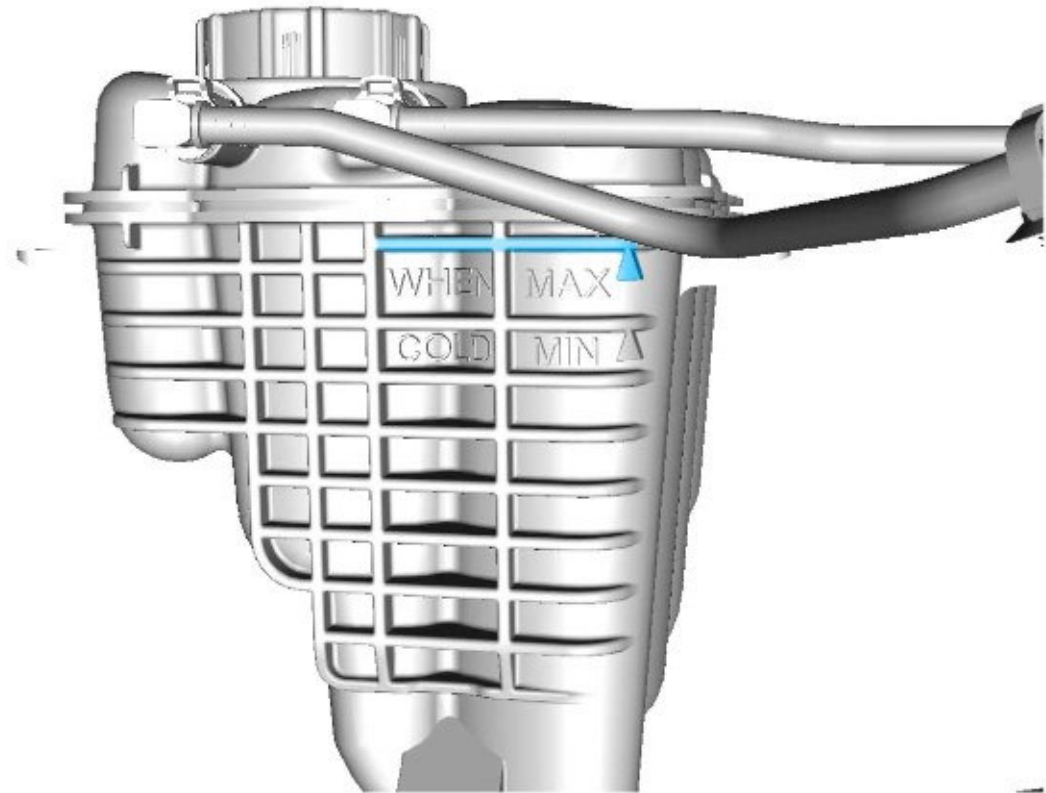
2. **NOTE: Parts removed for clarity.**



3. **NOTE: Coolant level should be checked when the engine is cold.**

Visually check the coolant level in the coolant expansion tank.

- If the engine coolant level is at maximum (MAX), go to step 3.
- If the engine coolant level is below maximum (MAX), top up the engine coolant expansion tank (see TOPIX Workshop Manual section 303-03: Engine Cooling - Cooling System Draining, Filling and Bleeding).



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3. If there is evidence of engine coolant leakage around the coolant expansion tank, refer to Technical Bulletin JTB00518NAS (if applicable).
4. Close the hood.