



**SERVICE ACTION K405: NO SERVICE
INTERVAL REQUIRED MESSAGE DISPLAYED
IN THE MESSAGE CENTER**

SERVICE BULLETIN

01-DEC-16

NO.: 6-321NAS
(ISSUE 2)

SEC.: GENERAL
INFORMATION

MKT.: CAN / USA

NOTE: Changes are limited to the temporary removal of 2017 model year vehicles from the Affected Vehicle Range.

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range where no service interval required message is displayed in the message center when an engine service is required after covering the appropriate distance/time in service.

AFFECTED VEHICLE RANGE

F-TYPE (X152)

Model Year: 2016

VIN: K22185-K35309

Visit the Jaguar Business Network (JBN) website for a list of affected unsold vehicles (as of 17 October 2016).

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K405NAS, *Service Action: No Service Interval Required Message Displayed in the Message Center*, for detailed repair instructions.

PARTS

No parts required.

TOOLS

Refer to the Technical Bulletin referenced above for any required special tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 October 2018** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
K405	B	Update car configuration file	86.99.94	0.20	-	-
K405	C	Update car configuration file	86.99.94	0.20	-	-
		Drive in/drive out	10.10.10	0.20	-	-

Normal Warranty policies and procedures apply.