

Reference	SSM73078
Models	XF / X250
Title	13-15MY X250 (XF) 2.0L GTDi, MIL Illuminated & DTC P0420
Category	Driveability
Last modified	06-Dec-2016 00:00:00
Symptom	698298 Malfunction Indicator Lamp

Content

Issue:

13-15MY

X250 (XF) 2.0L GTDi

- Repair triggered due to MIL light caused by DTC P0420.
- Mileage up to 80,000 miles (130,000 km)
- No previous incidence of misfire DTC's P03xx

Cause:

Possible fault with exhaust catalytic converter.

Action:

Please retain the following part for possible return to aid investigation:
C2Z27929 Exhaust Catalytic Converter and Downpipe

Please submit an EPQR so collection of the part can be arranged.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.