

Field campaign

Topic	Bentayga - Front Lower Grille Replacement (SC16/35)
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2045782/1
Campaign number	EA73
Note	
Type	Workshop Campaign
US code	

Vehicle data

Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SJA	AB1	4V	2	H	C	011460	011460		
SJA	AB1	4V	3	H	C	011466	011466		
SJA	AB1	4V	X	H	C	011478	011478		
SJA	AB1	4V	8	H	C	011530	011530		
SJA	AB1	4V	1	H	C	011546	011546		
SJA	AB1	4V	0	H	C	011652	011652		
SJA	AB1	4V	X	H	C	011772	011772		
SJA	AB1	4V	6	H	C	011817	011817		
SJA	AB1	4V	7	H	C	011843	011843		
SJA	AB1	4V	6	H	C	011865	011865		
SJA	AB1	4V	7	H	C	011874	011874		
SJA	AB1	4V	8	H	C	011883	011883		
SJA	AB1	4V	5	H	C	011890	011890		
SJA	AB1	ZV	X	H	C	011893	011893		
SJA	AB1	4V	2	H	C	011927	011927		
SJA	AB1	ZV	8	H	C	011939	011939		
SJA	AB1	4V	8	H	C	011947	011947		
SJA	AB1	4V	7	H	C	011955	011955		
SJA	AB1	4V	7	H	C	011969	011969		
SJA	AB1	4V	3	H	C	011970	011970		
SJA	AB1	4V	4	H	C	011993	011993		
SJA	AB1	ZV	2	H	C	012004	012004		
SJA	AB1	4V	6	H	C	012014	012014		
SJA	AB1	4V	1	H	C	012065	012065		
SJA	AB1	4V	2	H	C	012091	012091		
SJA	AB1	ZV	2	H	C	012102	012102		
SJA	AB1	4V	6	H	C	012126	012126		
SJA	AB1	4V	8	H	C	012127	012127		
SJA	AB1	4V	2	H	C	012236	012236		
SJA	AB1	4V	7	H	C	012314	012314		
SJA	AB1	4V	5	H	C	012327	012327		
SJA	AB1	4V	3	H	C	012357	012357		
SJA	AB1	4V	4	H	C	012447	012447		
SJA	AB1	4V	3	H	C	012486	012486		
SJA	AB1	4V	7	H	C	012488	012488		
SJA	AB1	4V	4	H	C	012559	012559		
SJA	AC2	ZV	8	H	C	012561	012561		

SJA	AC2	ZV	5	H	C	012565	012565		
SJA	AC2	ZV	6	H	C	012588	012588		
SJA	AC2	ZV	0	H	C	012649	012649		
SJA	AC2	ZV	3	H	C	012659	012659		
SJA	AC2	ZV	6	H	C	012722	012722		
SJA	AB1	ZV	4	H	C	012778	012778		
SJA	AB1	4V	8	H	C	012788	012788		
SJA	AB1	4V	7	H	C	012815	012815		
SJA	AB1	4V	5	H	C	012876	012876		
SJA	AB1	4V	9	H	C	012931	012931		
SJA	AC2	ZV	4	H	C	012976	012976		
SJA	AC2	ZV	3	H	C	013102	013102		
SJA	AB1	4V	1	H	C	013345	013345		
SJA	AB1	4V	9	H	C	013402	013402		
SJA	AB1	4V	1	H	C	013586	013586		
SJA	AB1	ZV	7	H	C	013648	013648		
SJA	AB1	ZV	1	H	C	013810	013810		
SJA	AB1	ZV	7	H	C	013844	013844		
SJA	AB1	4V	X	H	C	013991	013991		
SJA	AC2	ZV	4	H	C	014274	014274		
SJA	AB1	4V	X	H	C	011500	011500		
SJA	AB1	4V	9	H	C	011505	011505		
SJA	AB1	4V	2	H	C	011510	011510		
SJA	AB1	4V	5	H	C	011663	011663		
SJA	AB1	4V	4	H	C	011766	011766		
SJA	AB1	4V	2	H	C	011782	011782		
SJA	AB1	4V	1	H	C	011823	011823		
SJA	AB1	4V	1	H	C	011854	011854		
SJA	AB1	4V	4	H	C	011881	011881		
SJA	AB1	ZV	3	H	C	011914	011914		
SJA	AB1	4V	7	H	C	011938	011938		
SJA	AB1	4V	1	H	C	011952	011952		
SJA	AB1	4V	5	H	C	012005	012005		
SJA	AB1	4V	2	H	C	012012	012012		
SJA	AB1	4V	8	H	C	012032	012032		
SJA	AB1	4V	3	H	C	012035	012035		
SJA	AB1	4V	6	H	C	012045	012045		
SJA	AB1	4V	0	H	C	012056	012056		
SJA	AB1	4V	X	H	C	012081	012081		
SJA	AB1	4V	5	H	C	012151	012151		
SJA	AB1	4V	9	H	C	012170	012170		
SJA	AB1	4V	X	H	C	012257	012257		
SJA	AB1	4V	5	H	C	012361	012361		
SJA	AC2	ZV	7	H	C	012566	012566		
SJA	AC2	ZV	6	H	C	012655	012655		
SJA	AA1	4V	X	H	C	012665	012665		
SJA	AC2	ZV	2	H	C	012670	012670		
SJA	AC2	ZV	5	H	C	012680	012680		
SJA	AC2	ZV	6	H	C	012686	012686		
SJA	AB1	4V	3	H	C	012732	012732		
SJA	AC2	ZV	7	H	C	012745	012745		
SJA	AB1	ZV	2	H	C	012763	012763		
SJA	AC2	ZV	2	H	C	012880	012880		
SJA	AB1	4V	1	H	C	012888	012888		
SJA	AB1	ZV	X	H	C	012994	012994		
SJA	AB1	4V	9	H	C	013061	013061		
SJA	AB1	4V	4	H	C	013100	013100		
SJA	AC2	ZV	3	H	C	013200	013200		
SJA	AC2	ZV	X	H	C	014747	014747		

SJA	AC2	ZV	X	H	C	012688	012688		
SJA	AC2	ZV	9	H	C	012780	012780		

Documents

Document name
master.xml
master.doc



Notes

▪ Repair instructions

Technical background

On a small number of Vehicles front bumper grilles have been modified to prevent false obstacle warnings from the Park Distance Control (PDC) system, there is a possibility that the chrome effect finish may have been damaged during modification, this may lead to corrosion in the surrounding area.

Series solution parts are now available and should be used to replace the hand modified parts currently fitted.

Remedy

Replace the two lower front Grilles – figure 1.

Customer notification

Customers do not need to be notified directly of this Campaign. Please ensure that all affected vehicles are checked and repaired during a service visit. You should also inform your new and used car sales departments so that the vehicles affected can be checked and if necessary repaired immediately and not just prior to sale.

Warranty accounting instructions

Front grille remove and install

Warranty Type 790 or 710
Labour Operation Code 66 04 20 01
Damage Service Number EA73
Damage Code 00 66
Time 20 TU
Criteria ID 01

PDC sensors remove and install

Warranty Type 790 or 710
Labour Operation Code 91 75 20 50
Damage Service Number EA73
Damage Code 00 66
Time 10 TU
Criteria ID 01

Genuine parts

The required replacement parts should be ordered from Bentley Motors Limited, Crewe or through your regional Bentley parts distribution centre.

Parts supply

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Note: Vehicle build specification may be with or without Night Vision.

Part Number	Description	Quantity
36A.807.648.A	Grille – Chrome – Right Hand	1
36A.807.647.B	Grille – Chrome – Left Hand – Without Night Vision	1 As required
36A.807.647.C	Grille – Chrome – Left Hand – With Night Vision	1 As required

Parts despatch control

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Repair instructions

▪ Notes

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Check

If the vehicle is not already listed in the "Repair History" (Elsa Pro) check for the Blue Campaign identification mark on the underside of the service cover for the Brake Fluid Reservoir – figure 2.

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Work

Replace lower front Grilles – item 1 - with new parts – Refer to Repair Group 63 *Front Bumper Grilles – To Remove and Fit* – figure 1.

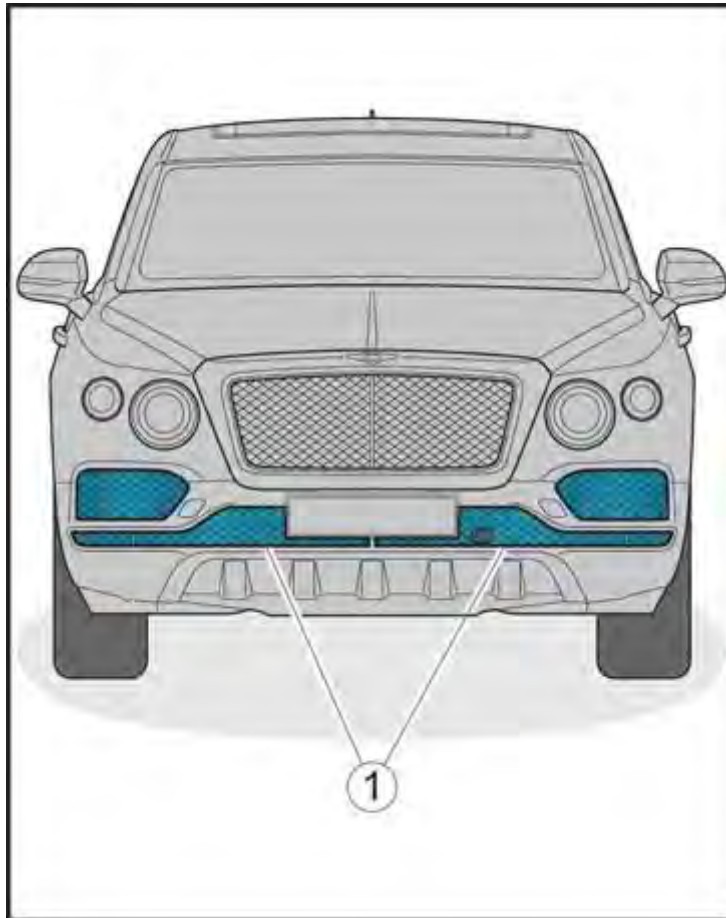


Figure 1.

Identification

Blue campaign completion mark to the underside of the service cover for the brake fluid reservoir – figure 2.



Figure 2